



Notice of a public meeting of

Night time Economy (Retail and Transport) Scrutiny Review Task Group

To: Councillors Barnes, D'Agorne and Semlyen

Date: Wednesday, 15 January 2014

Time: 4.30 pm

Venue: The Auden Room - Ground Floor, West Offices (G047)

AGENDA

1. **Declarations of Interest**

At this point in the meeting, Members are asked to declare:

- Any personal interests not included on the Register of Interests
- Any prejudicial interests or
- Any disclosable pecuniary interests

which they may have in respect of business on the agenda.

2. **Public Participation**

It is at this point in the meeting that members of the public who have registered their wish to speak can do so. The deadline for registering is **Tuesday 14 January 2014**.

To register please contact the Democracy Officer for the meeting, on the details at the foot of this agenda.

3. **Minutes** (Pages 3 - 6)

To approve and sign the minutes of the meeting held on 10 December 2013.

4. Night-Time Economy Scrutiny Review (Pages 7 - 84)
(Retail & Transport)-Draft Interim Report

This report presents updated information on the work completed to date and asks the Task Group to agree what, if any, additional information is required and to formulate recommendations for the full committee.

Democracy Officer:

Name- Judith Betts

Telephone No. – 01904 551078

E-mail- judith.betts@york.gov.uk

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- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

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City of York Council

Committee Minutes

Meeting Night time Economy (Retail and Transport)
Scrutiny Review Task Group

Date 10 December 2013

Present Councillor Barnes, D'Agorne and Hyman
(Chair)

1. **Declarations of Interest**

At this point in the meeting, Members were asked to declare any personal, prejudicial or disclosable pecuniary interests that they might have had in respect of the business on the agenda.

No interests were declared.

2. **Public Participation**

It was reported that there had been no registrations to speak under the Council's Public Participation Scheme.

3. **Night-Time Economy Scrutiny Review (Retail & Transport)- Interim Report**

Members of the Task Group considered an Interim Report for the Review. This report contained information and analysis of the night- time economy asked Members what additional information would be required to progress the review.

Representatives from the Retail Sector and Transport Sector in York attended the meeting, in order to share their views on what could be done to improve the city's night-time economy.

Data from the Yorkafter5 survey was shared with attendees at the meeting and formed part of the basis for discussion.

The meeting was told that the consultation had been highly successful and the responses showed that there was willingness for people to stay in or visit the city centre after 5 pm.

Some Members concluded that to increase the numbers of those using the city between 5pm-8pm, an approach was needed to make sure that those who worked within the city centre remained in the centre rather than going home.

Discussion took place around retail issues in the Night Time Economy, including why Late Night Shopping had not been as successful over the past few years and the barriers for this. These barriers included;

- That perhaps the day set aside for Late Night Shopping, Thursday, was not suitable.
- Car Parking Charges. Free Parking had been offered recently but late promotion had hampered the public knowledge of this.
- Pedestrianisation in the city centre streets ended at 5 pm, as a result, the streets did not look attractive.
- There is a diverse range of shops in the city centre, but many have different closing times, so there was a need for co-ordination on this to make late night shopping more attractive.
- That retailers had requested for the Park and Ride to be open on Boxing Day, but the leaflet that informed residents of Boxing Day services had incorrect times on it.
- That in some cases, such as at Monks Cross, where there had been extended trading hours, it had taken a long time for businesses to turn a profit.
- That more people were staying at home and not coming into the city centre for entertainment purposes.

General conclusions that were drawn from the discussion were that Late Night Shopping had not been as successful as hoped due to a clear lack of promotion, and a definite start date for promotion needed to be set so that there could be a longer time to attract customers. Some Members suggested that the run up to the Tour de France in summer 2014 could be a good time to start promotion, as during the summer months light evenings might encourage more people to stay within the city centre for longer.

In response to a question about how the Internet had affected business within the city centre, one retailer stated that they could not compete on price with online retailers, but they could offer a 'positive' experience.

Discussion took place in regards to issues around Transport and what improvements could be made in this area to help the Night Time Economy. Representatives from Taxi and Private Hire companies attended the meeting, and they shared their thoughts and observations with the Committee. These included;

- That they were at their busiest in the hours between 5 pm- 8 pm, so they would need to employ more drivers to support proposed improvements to the Night Time Economy.
- That traffic was not particularly detrimental to their trade, as they tended to take more people out of the city centre at this time than bringing them in.
- Rising bollards on some streets in the city centre had been problematic for access to pick customers up.

Further barriers that had been encountered had been;

- The remodelling of the pick up area for taxis at York Railway Station.
- That Private Hire cars could not use official ranks.

Officers informed the Task Group that the Council could not change the location of the taxi rank at the railway station. This was because it was under the responsibility of the Railway Operator, who ran York Railway Station. It was also noted that the station management franchise was being renegotiated which could lead to change.

Representatives from bus companies in York then shared their thoughts with the Task Group. They stated that;

- There was a need for more one-off large events to take place in the city centre to increase passenger numbers on the buses.
- That Late Night Shopping was risky for buses as they could not predict demand clearly enough. They could include advertisements for retailers on their buses, but they were not kept informed about what hours retailers were open or if they were taking part in Late Night Shopping evenings.

Further discussion took place around the perception and reliability of public transport in the city.

It was noted that there tended to be a negative amongst some people of using public transport during the evening. This was not helped by cuts in bus services on the periphery on the city. However, some Members felt that cuts to rural bus services could increase demand for and strengthen the Park and Ride service. They pointed to the fact that there had been increased usage during the Illuminate York event, when late night buses had been put on.

Officers informed Members that the majority of evening buses were commercially run but the Council did subsidise some services. Therefore these subsidies would be under the same pressures as any other service funded through the Council Budget.

Further discussion took place on a suggestion highlighted in the report to identify a cluster of shops in the city where extended opening hours could be trialled. The Scrutiny Officer explained that evidence from other cities indicated success in extending retail opening hours had been achieved in smaller shopping hubs.

Some retailers disagreed and felt that extended opening hour trials needed to operate firstly on a stepped approach and then rolled out city wide.

Resolved: That the report and survey results be noted.

Reason: To ensure compliance with scrutiny procedures, protocols and the committee's annual workplan.

Councillor K Hyman, Chair

[The meeting started at 6.00 pm and finished at 7.30 pm].



ECDOSC Night-Time Economy Task Group**15 January 2014**

Report of the Assistant Director Governance & ICT

Night-Time Economy Scrutiny Review (Retail & Transport) – Draft Interim Report**Summary**

1. This report presents updated information on the work completed to date and asks the Task Group to agree what, if any, additional information is required and to formulate recommendations for the full committee.

Background to Review

2. At present at the end of every working day thousands of people simultaneously make the journey home from York city centre, putting pressure on the transport infrastructure. This often leaves a lull of activity in the centre until the Night-Time Economy picks up, resulting in a disconnect between day and night.
3. As a consequence the Corporate and Scrutiny Management Committee (CSMC) expressed interest in developing a theme around the Night-Time Economy worthy of 'corporate review' and at their meeting on 24 June 2013 received a briefing paper which suggested a number of possible areas for review associated with the Night-Time Economy (NTE) which would support the Council's current key priorities in its Council Plan 2011-2015.
4. The Committee agreed to proceed with the theme and requested each of the Overview and Scrutiny Committees identify a suitable review remit in line with their individual terms of reference.
5. In July 2013 the Economic & City Development Overview & Scrutiny Committee (ECDOSC) agreed to proceed with their NTE review and a Task Group comprising Councillors Hyman (Chair), Semlyen, D'Agorne and Barnes was set up to carry out the review on the Committee's behalf.

6. The Task Group met for the first time in August 2013 to identify a suitable review remit and review workplan – see Annex A.

Aim

7. At the full meeting of ECDOSC on 24 September 2013 Councillor Semlyen relinquished her position on the Task Group, and the full Committee agreed the following review aim as proposed by the Task Group:

‘To improve diverse commercial opportunities after 5pm in, and evening transport to and from, York City Centre.’

Objectives

8. The Task Group met again on 15 October 2013 and agreed the following review objectives:
 - i) Identify barriers to evening retail opening hours by gathering the views of residents and retailers;
 - ii) Investigate solutions to barriers for extended retail opening hours in York
 - iii) Investigate options for improved public transport to support York’s night-time economy
 - iv) Identify suggestions for improvements.

Consultation

9. To support the Night-Time Economy Corporate theme it was agreed that an online survey “Yorkafter5” be undertaken. This ran between 14 October 2013 and 29 November 2013. The survey included questions in support of all the reviews except the health related review for which separate surveys were carried out. Specifically in support of this review, the survey included a number of questions related to retail opportunities in the city centre and transport preferences.
10. In support of this specific NTE review the Task Group tabled the findings from the survey at a meeting of city centre retailers and transport operators – see paragraph 46 below - on 10 December 2013.
11. In addition, in support of all the NTE reviews a number of focus group meetings have been held to gather residents’ views.

Background to the Issues

12. Retailers with later closing times can attract people into the city centre and help to entice city centre workers to stay in the centre a little longer, cutting congestion at peak times, and increasing custom for the retail and service sectors.
13. A study of retail trading hours recently undertaken by the Association of Town Centre Managers (ATCM) stated that sales between 5pm and 8pm are typically 50% more than those between 9am and 11am pointing towards the possibility of retailers opening later and closing later to capture extra spend. The ATCM estimate that revising trading hours to open later and close later will increase sales by 10 - 12%.
14. The ATCM also promotes initiatives such as Alive after Five to create an early evening vibrancy with a good and diverse range of early evening activities to cover the “dead period” between 5pm and 8pm. The aim is to bring visitors to city centres as well as encourage city centre workers to stay after work.
15. Should a need for change be identified it may well be that this would not necessarily result in longer working hours for retail staff – just working hours that are more compatible to the needs of the modern consumer.
16. In addition, getting people safely into the city and home again after an evening out is a prime requirement in improving the night-time economy. It is therefore acknowledged that there is a need in York to further develop a safe, affordable and regular late night transport system to serve the city centre as well as providing secure late night car parks.

Initial information gathered

17. The Task Group considered the findings from the last council review into the night-time economy “York After Dark” which was presented to the former Economic Development Partnership Board in 2007 – see:
<http://modgov.york.gov.uk/ieListDocuments.aspx?CId=123&MId=3041&Ver=4>
18. At that time the Board supported in principle the development of a vibrant, diverse and inclusive evening economy in York and called for a further report to be presented on a costed action plan to support the development of the evening economy in the city centre.

However, the Board ceased to exist in 2008 and therefore never received the requested action plan.

19. To help their considerations the Task Group requested information on cities similar to York to establish a benchmark for the night-time economy and to look at best practice elsewhere.
20. Colchester: Extending retail opportunities was an ambition they shared but had not yet achieved. There was a need to achieve a “critical mass” of shops opening later but in a recession businesses were reluctant to risk more costs by having staff until 8pm. Some major retailers had tried to galvanise the rest of the centre by having late night shopping on Wednesdays but with little success.
21. Lincoln: Has managed to establish a modest Thursday night retail offer in the city centre but only until 7pm, backed mainly by the top dozen retailers. The numbers of shoppers for this was low but just about enough to make the offer viable and sustainable.
22. Sheffield: Some shops and traders stay open longer, to some degree, with John Lewis and Debenhams opening until 9pm on Wednesday. There has been some success in the city where a cluster of independent shops in The Forum, a smaller shopping hub, stay open until 9pm.
23. Bath: Thursday is the late night shopping day, although it tends only to be the major high street stores which open late every Thursday throughout the year, otherwise most shops open late each Thursday in the run-up to Christmas.
24. Chester: Most shops in the city centre close around 5.30pm although there is late-night shopping in the run up to Christmas.
25. Norwich: The Castle Mall, a complex of 70 shops in the city centre, is open until 5.30pm Monday, Tuesday, Wednesday and Friday; 8pm on Thursday and 6pm on Saturday while the Chapelfield Shopping Centre, another central location housing 90 shops, cafes and restaurants, is open until 6pm weekdays except Thursday when it is open until 8pm.
26. Oxford: The Westgate Centre comprises 40 outlets in the city centre and closed at 5.30pm with a late night until 8pm on Thursday. The Clarendon Centre, again in the city, opens until 6pm and 7pm on Thursday.

27. York: A sample survey (Annex B) was taken of the closing times of business premises in some of the main shopping streets in York city centre on Friday 1 November 2013. The businesses surveyed included 83 businesses that advertise opening and closing times at the front of the shop. A significant proportion of shops gave no indication of opening or closing times.

Analysis

28. The Task Group may want to publicise the findings of the ATCM retail study which notes a significant increase in sale in the early evening compared to mornings - see paragraph 13.
29. In regard to the ATCM promotion 'Alive after Five' detailed at paragraph 14, whilst this does not fall within the specific remit of this review it should be noted that many cities acknowledged the biggest boost to the night-time economy is when special events are held. For example, Hull's Freedom Festival attracted 75,000 people for three days of live music, dance, theatre, comedy, street entertainment, eating, drinking and markets.
30. The brief study of the other cities (paragraphs 20-26) seems to indicate that few have been able to demonstrate any real success in extending retail opening hours in their city centres at night. However some success in extending retail opening hours has been achieved in areas where there are clusters of shops in city centres.
31. The predominant retail closing time in York's city centre appears to be 5.30pm or 6pm. The sample survey shows that of the 83 businesses, 37 close at 5.30pm and 33 close at 6pm or later. In addition 12 businesses close at 5.30pm but with at least one late night of 6pm or later. Only one business was found to close at 5pm.
32. In comparison, Monks Cross advertises its opening hours from 9.30am until 8pm (with the exception of supermarkets); the Designer Outlet from 10am until 6pm with late-night opening until 8pm on Thursdays while stores at Clifton Moor (with the exception of supermarkets) generally close at either 6pm or 8pm.

Further Information Gathered

33. In light of the evidence from the survey of other cities, which showed that opportunities for businesses to extend their opening hours was most easily achieved where there are clusters of shops, the Task Group agreed it would be useful to identify an area of the city centre containing a cluster of retailers where this approach might be further investigated.
34. With this in mind, the the Chair of the Task Group, Councillor Hyman, met with the manager of the Coppergate Centre on 15 November 2013. As well as being the home of the Jorvik Centre, Coppergate is a shopping hub featuring major high street stores including Top Shop, Boots, Fenwicks, Body Shop, and Clarks as well as smaller shops and cafes and is soon to be the site of a Primark store in the premises currently operated by Marks and Spencer.
35. The Chair was encouraged by the enthusiasm and positivity of the centre manager towards extending retail opening hours. The manager confirmed this is something that has already been discussed with tenants including the managers of Fenwicks and Top Shop

Further Analysis

36. In view of the information above the Task Group should note that York appears to be doing as well as, if not better than, similar cities with regard to extending retail opening hours after 5pm. However, to further develop the night-time economy, the Task Group may wish to consider how the Council may better encourage retailers to collaborate and co-operate in order to:
 - a) Optimise their opening hours
 - b) Capture maximum spend (see paragraph 13)
 - c) Benefit from working as a shopping hub e.g. like the Coppergate Centre
37. Evidence from the Task Group Chair's meeting with manager of the Coppergate Centre shows that one perceived barrier to extending retail opening hours in Coppergate is that Piccadilly Car Park closes at 6.30pm.

38. The Committee may wish to investigate whether the opening hours of all the Council's city centre car parks could be extended (i.e. those that currently close before 8pm). Also, what would be the positive and negative effects of offering free car parking after 5pm on late night shopping evenings?

Focus Groups

39. To further gather the views of resident on the night-time economy two focus group meetings were held in November 2013.
40. At the meetings public transport was cited as a key issue and was seen as a barrier for some wanting to use the city centre at night. There was concern over the frequency and reliability of buses which included:
- That passengers routinely had to catch one bus earlier to make sure they reach their destination on time;
 - That bus services were poor after the main commuter hours;
 - That the frequency and reliability of buses is not just a problem for people getting home from the city centre, but also for people getting into the centre after 7pm;
 - That park and ride closes too early for people to stay in the city centre later in the evening;
 - That it was difficult for people to attend the theatre or cinema as buses on some routes stop before the performance has ended.
41. The focus groups considered that between 5pm and 7pm there was little alternative in the city centre to frequenting bars, pubs and restaurants. There are few coffee shops open and no metropolitan atmosphere in the city centre.

They felt shops need to stay open longer for working people who do not necessarily want to come into the city centre at weekends. Residents were in favour of later retail opening hours to encourage people to come into York city centre after 5pm or to stay in the city centre. They felt this would have the knock-on effect of people spending at other businesses, not just shops.

Key Partner Meeting

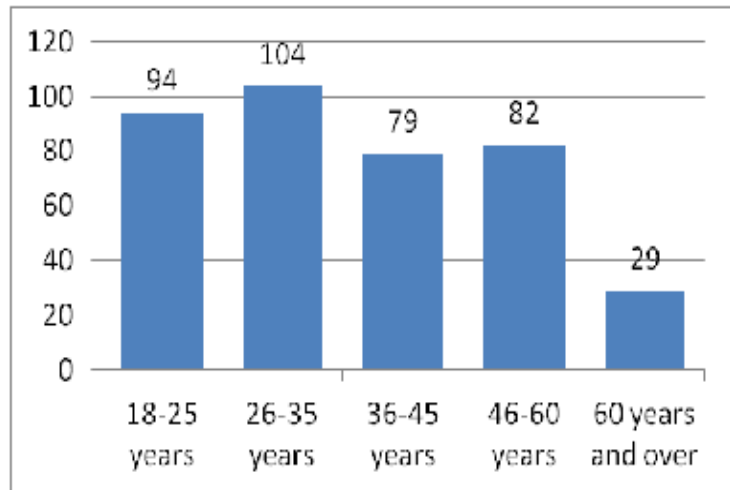
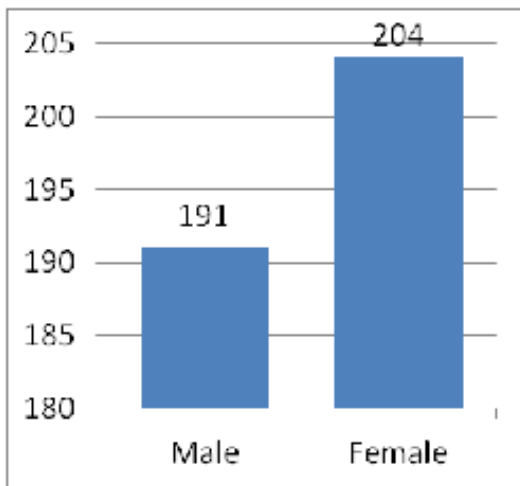
42. The Task Group had previously agreed that the transition from day to evening needs to become a more profitable period for the city centre and decided to invite the following to a meeting on 10 December 2013 to discuss the findings to date and the survey results, and to identify ways of developing the evening retail offer and any potential barriers:
- Representatives of York Retail Forum
 - The Federation of Small businesses
 - City Team York
 - Representatives of Bus Companies
 - Taxi and private hire federations
43. The meeting was well attended and included representatives of retail and transport groups as well as CYC's Sustainable Transport Operations Manager and the Economic & Enterprise Manager.
44. The Chair explained that the intention of the review was not just attracting people to the city centre it was also about finding ways of encouraging people, including the thousands of city centre workers, to stay in the centre longer.
45. He also explained that the Task Group was not a decision making body but sought to gather the views of people involved in York's night-time economy so recommendations could be made to the Economic and City Development Overview and Scrutiny Committee.

Findings from 'York After 5' Survey

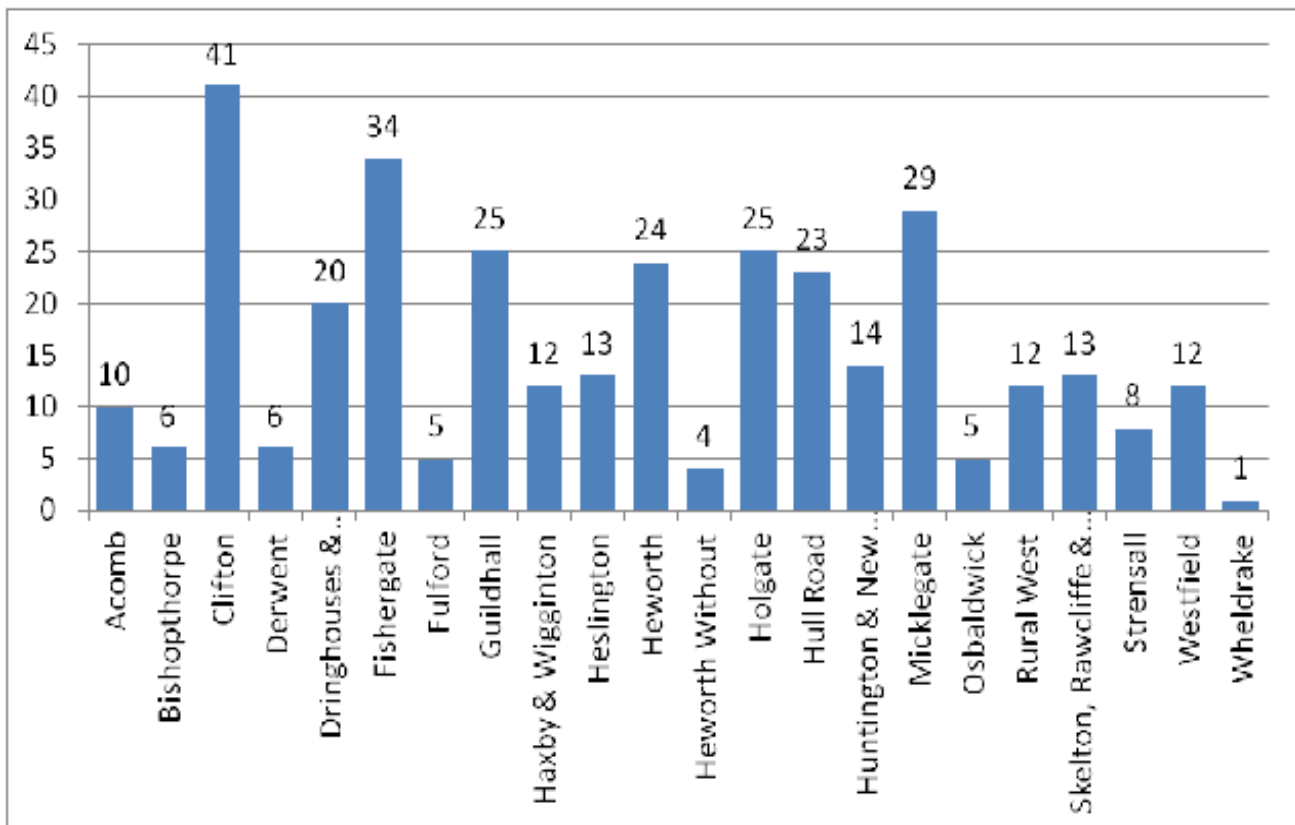
46. There were a total of 472 responses to the 'Yorkafter5' survey. For those we have the following equalities breakdown:

Gender: 395 provided their gender
(77 did not respond)

Age: 388 provided their age
(84 did not respond)



Ward: 342 provided a complete postcode which can be matched to a York ward. An additional 53 respondents provided a partial postcode which can be identified as York but not to a particular ward (77 did not provide a postcode).



Responses to Generic Questions

47. Do you use the city centre after 5pm?

There were 469 responses to the question. Of those, a majority indicated that they use the city centre between 5pm and 11pm, with 44% using the city centre at some time between 11pm and 5am.

	<u>5-7pm</u>	<u>5-8pm</u>	<u>8-11pm</u>	<u>11pm-5am</u>	<u>Do not use</u>
Overall	51%	75%	89%	44%	6%
Male	48%	75%	84%	51%	5%
Female	56%	78%	80%	38%	4%
18-25	54%	64%	85%	84%	1%
26-35	55%	75%	85%	43%	5%
36-45	48%	84%	79%	38%	6%
46-60	56%	80%	77%	26%	7%
60+	31%	83%	83%	0%	3%

48. It should be noted that a proportion of the people who responded positively to using the city centre between 5pm and 7pm and 5pm and 8pm could be making their way home from work in the city centre.

49. Why do you to visit the city centre after 5pm?

There were 452 responses the question. Responders were given a number of options and asked to tick all that applied:

	<u>No.</u>	<u>Social</u>	<u>Cultural</u>	<u>Business</u>	<u>Other</u>
Overall	452	92%	72%	16%	8%
Male	186	89%	69%	19%	11%
Female	198	93%	79%	12%	6%
18-25	93	98%	67%	19%	8%
26-35	101	94%	76%	17%	8%
36-45	77	94%	78%	12%	5%
46-60	78	92%	74%	14%	12%
60+	28	57%	79%	18%	11%

50. In regard to the 8% (35 responders) who indicated 'Other', the following reasons were indicated:

- Shopping/banking
- Live in the city centre
- Commuting
- Work
- Attending Meetings
- Fishing
- Transporting others in and out of the city centre

51. In your opinion, what is good about the city centre and the activities in York after 5pm?

There were 284 responses to the question - specific feedback is shown at Annex C.

52. There were many positive comments about the city centre including its attractiveness, its compact nature, the large variety and good quality of its restaurants and bars, its safe and friendly atmosphere up to 8-9pm, and its uniqueness. Whilst specific annual one-off events were mentioned, some negative comments were made regarding the city centre's lack of evening activities for families, lack of evening coffee bar culture, and the limited number of alternative activities outside of visiting bars and restaurants. Some respondents liked the fact that the shops were closed after 6pm highlighting that it resulted in a more relaxed atmosphere in the city centre. Others thought shops opening later would encourage city centre workers to remain in the centre and partake in the rest of the evening offer. A small number expressed the view that there was little or nothing to do in the city centre in the evening and that the city centre was dying. Also that the current offer is mainly aimed at tourists and not residents.

53. What might improve your use or enjoyment of the city centre?

There were 286 responses the question – specific feedback is shown at Annex D.

54. The question brought a wide variety of responses with many wanting to reduce the number of drunken people as well as hen and stag parties in the city centre at night. A large number wanted shops to open later at night while others suggested cafes should open later and that the city should try to develop a cafe culture. There were also calls for more non-alcohol based events such as evening markets and live music events, including street entertainment. A number of respondents suggested better lighting in some areas of the city centre and other wanted more police on the streets. A significant number wanted more frequent and cheaper buses running later into the night while motorist wanted more car parking at a reduced cost or free after 5pm.

Questions Specific to Economic & City Development Overview & Scrutiny Committee NTE Review

Retail Questions and Responses

55. Currently very few shops are open after 5:30pm – If opening hours were extended, would you be likely to come into or stay later in the city centre?

There were 429 responses the question. Of those, 343 (80%) said Yes and 86 (20%) said No.

	Gender		Age				
	Male	Female	18-25 years	26-35 years	36-45 years	46-60 years	60+ years
No. Of Responders	190	204	94	104	78	82	29
Yes Responses	75%	88%	91.5%	83%	77%	82%	55%
No Responses	25%	12%	8.5%	17%	23%	18%	45%

56. Retailers at the meeting were concerned that while the survey indicated an overall 80% of respondents would come into or stay later in the city centre if retail hours were extended, this did not appear to be the case on the evidence of support for late-night opening in the run up to Christmas. They considered that the late-night shopping offer had been failing for a long time.
57. They stressed that there were no retailers who would not switch their hours if they could make more money from it but that if the people were not there the shops would not open as there is already a lot of pressure on shops and large chains have huge outgoings.
58. From a retail standpoint York was now a seven days a week city and this has affected late-night shopping. While there was support for the concept the Task Group was told that some retailers did not have the appetite for late-night opening and the majority who did open later were not making any money from doing so. The Retail Forum has already discussed the possibility of changing late-night opening from Thursday to Friday.
59. They considered the biggest barriers to extending retail opening hours to be:
- a lack of coordination;

- a lack of promotion and marketing;
- car parking;
- that pedestrianisation finishes at 5pm.

60. The Task Group might want to consider that to change retail opening times there would need to be coordinated action backed up by solid promotion. The retailers felt there needs to be an explosion of events in the city to kick-start extended opening hours. There needs to be a diverse mix of activities combining culture, eating, drinking and retail.
61. There was a perception that the city closes down between 5pm and 7pm and what was needed was a complete cultural experience both to attract people and keep people in the city centre during this period.
62. The Task Group accepted that changes in retail opening hours could be a long process. Retailers suggested that a way forward could be to look to make any changes in December 2014 - December being the peak month of the year - monitor the response from customers and, if it is a success, build on that. A Task Group Member suggested a good time would be to link an extension of retail opening hour to the Tour De France Grande Depart in York.

Transport Questions and Responses

63. How do you travel into the city?
There were 445 responses the question.

	Bus	Train	Car	M/cycle	Bicycle	On foot	Taxi	Other
Overall	42%	2%	37%	0	24%	60%	30%	3%
Male	42%	2%	33%	0	24%	61%	31%	5%
Female	45%	2%	37%	0	25%	60%	33%	1%
18-25	69%	3%	15%	0	21%	68%	56%	1%
26-35	25%	5%	33%	0	28%	76%	18%	1%
36-45	38%	0	34%	0	25%	56%	37%	4%
46-60	42%	0	51%	1%	27%	45%	26%	7%
60+	52%	0	66%	0	21%	41%	10%	0

64. How do you travel out of the city centre after 5pm?

There were 444 responses the question.

	Bus	Train	Car	M/cycle	Bicycle	On foot	Taxi	Other
Overall	34%	4%	38%	0	23%	54%	53%	2
Male	32%	4%	33%	0	24%	57%	57%	3%
Female	37%	3%	38%	0	24%	54%	56%	0
18-25	53%	2%	17%	0	19%	61%	80%	0
26-35	20%	8%	34%	0	27%	73%	44%	0
36-45	30%	3%	35%	0	27%	485	65%	1%
46-60	35%	1%	51%	1%	27%	41%	46%	6%
60+	39%	4%	61%	0	21%	36%	29%	4%

65. What factors influence your choice of transport into and out of the city centre after 5pm?

There were 362 responses the question. Responders were also asked to provide their postcode to help indicate the distance they travel into the city centre. The postcode information was used to identify which ward the responder lived in – specific feedback is shown at Annex E.

66. Almost one-third of survey respondents commented on the availability and frequency of buses to and from the city centre with many expressing the view that some services finished too early while other were concerned about costs. A number of people also questioned the closing times of Park and Ride sites. Some drivers commented on the cost and difficulty of parking in the city centre although others praised free parking for residents after 6pm. Generally the choice of transport depended on the distance to be travelled – a significant number used bicycles or walked - the weather, time of day and whether the respondents intended to have a drink on their night out.

Buses

67. While bus company representatives accepted the concerns of the focus groups and data in the survey over frequency and reliability (paragraphs 39-40 and the comments of people who took part in the survey), and agreed that reliability was key, they assured the Task Group that they did everything they could to review the operation of the transport network.

68. They made the point that York was a difficult city in which to operate buses because of the volume of traffic and that it did not take much, a badly parked car for example, to cause services to be delayed.
69. The representatives stressed to the Task Group that to bring more people into the city there needs to be something happening. They run extra services outside their contracts when special events are being held.
70. They were concerned that late-night shopping could present a huge risk as there was uncertainty over demand compared to the costs they would incur with wages and fuel.
71. Bus companies were also open to the idea of being part of promoting the city, pointing out that they had hundreds of buses running round that could advertise what retailers were doing.
72. The Task Group noted that retailers were keen to work hand in hand with bus companies as the retailers did not want empty shops and the transport operators did not want empty buses.

Taxis and Private Hire

73. The Task Group was made aware that what was considered to be a dead period for many in the city centre was, for private hire operators, one of the busiest periods of the day. However, they pointed out that much of their business between 5pm and 7pm involved taking people home, not bringing them into the city centre.
74. Their biggest problem was traffic which made it difficult getting around the city with some thoroughfares being cut off by rising pollards.
75. One of their big concerns with any extension of retail opening hours and late-night shopping was that streets in the city would be closed and they would not be able to access the centre.
76. The Task Group was assured, however, that as an industry they were keen to help promote any measures that would improve the city.
77. The Chair mentioned that he had an app on his phone which gave him real time information on bus arrival times and was told by private hire representatives that similar technology was available to them to give them the exact location and arrival times of their vehicles. The meeting was encouraged that technology made it possible for businesses to be more customer focused.

Developing themes

78. Evidence from the focus groups and findings from the survey indicate that residents have an appetite for extending retail opening hours in the city centre. However, retailers were wary as this was not borne out in support for late-night opening in the run up to Christmas. One preliminary suggestion from retailers had emerged to trial and assess the results of later opening in December 2014.
79. There is a general consensus that there needs to be a coordinated approach to any changes in retail opening hours with retailers working closely with CYC and transport operators.
80. Should there be a change this will need to be properly promoted so residents know when shops will be open and when buses will be running,
81. As was the case in other cities, retailers and transport operators agreed that special events in the city centre were a catalyst for attracting people into the centre and the Task Group may consider this was something that should be encouraged.
82. Transport operators agreed that reliability of their services was key and will do everything they can to review the transport network.
83. There appears to be an encouraging level of cooperation between retailers and transport operators and a willingness to work together to promote measures that will benefit the city centre.

Options

84. Having taken account of the information above, the Task Group can identify what, if any, further information is required to progress the review further or it can begin to analyse its findings in more detail with a view to formulating some provisional recommendations for ECDOSC to consider, prior to submission to CSMC.

Council Plan

85. The review would contribute actively to the following priorities identified by the Council in its Plan for 2011-15:
 - Create jobs and grow the economy;
 - Build strong communities;
 - Get York Moving

Implications

86. Implications arising from extended, later opening hours are beginning to emerge as a result of the consultation undertaken by the Task Group to date. These range from the provision of city centre car parking, transport in and out of the city centre and promotion to the viability or otherwise for businesses in York. It is clear that the implications are many and diverse and would need to be fully addressed in any subsequent report from the Task Group which may actively propose a change to existing late night opening hours.

Risk Management

87. Although there are no risks directly associated with this report, any risks arising from the recommendations in the Final Draft Report will need to be identified and addressed accordingly, particularly bearing in mind the potential widespread implications.

Recommendations

88. Having considered the information provided within this report, Members are recommended to:
- i. Note the survey results
 - ii. Agree what additional information, if any, is required
 - iii. Formulate recommendations to be presented to ECDOSC on 28 January.

Reason: To ensure compliance with scrutiny procedures, protocols and the committee's annual workplan.

Contact Details

Author:

Steve Entwistle
Scrutiny Officer
Tel: 01904 554279
e:steven.entwistle@york.gov.uk

Chief Officer Responsible for the report:

Andrew Docherty
Assistant Director of Governance and ICT
Tel: 01904 5551004

Report Approved **Date** 7 Jan 2014

Wards Affected: *List wards or tick box to indicate all* **All**

For further information please contact the author of the report

Annexes:

Annex A – Review Workplan

Annex B – Sample Survey of city centre closing times

Annex C – What is good about the city centre

Annex D – What might improve the city centre

Annex E – What influences your choice of transport

Abbreviations in this report and its annexes:

ATCM - Association of Town Centre Managers

CSMC - Corporate and Scrutiny Management Committee

CYC – City of York Council

ECDOSC - Economic & City Development Overview & Scrutiny Committee

NTE - Night-Time Economy

LGBT - Lesbian, Gay, Bisexual, and Transgender

Economic & City Development Overview & Scrutiny Committee ANNEX A

Night Time Economy Scrutiny Review

Aim of Review: To Improve diverse commercial opportunities after 5pm in, and evening transport to and from, York City Centre

Suggested Review Objectives	Method	Meetings Required
<p>i) Investigate solutions to barriers for extended retail opening hours in York.</p>	<p>1. Research:</p> <ul style="list-style-type: none"> a) How other UK city centres have achieved extended retail opening hours and other non alcohol based activities after 5pm. b) The previous work of CYC and its partners to encourage a more vibrant and profitable night-time economy c) Carry out analysis with other similar cities and those exhibiting best practice d) Carry out an analysis of what is currently on offer in York. 	<p>15 October 2013</p>
<p>ii) Identify barriers to evening retail opening hours by gathering residents and retailers views</p>	<p>2. Via consultation survey, investigate:</p> <ul style="list-style-type: none"> a) Residents appetite for extended retail opening hours b) Residents concerns about visiting the city centre during the evening. <p>3. Meet with retail organisations and CYC officers to discuss and encourage extended retail opening hours in the city centre and consider any perceived barriers.</p>	<p>10 December 2013</p>

<p>iii) Investigate options for improved public transport to support York's night-time economy</p>	<p>4. Meet with public transport operators to discuss</p> <ul style="list-style-type: none"> a) any barriers and possible solutions for improved evening public transport. b) options for increasing public transport which are viable and mutually beneficial to providers, users and CYC. 	<p>10 December</p>
<p>iv) Identify suggestions for improvements</p>	<ul style="list-style-type: none"> 1. Use outcomes from Consultation to identify possible improvements 2. Investigate options for promotion and publicity 	<p>Meeting 3, tbc</p> <p>Meet with appropriate officers to consider all of the information gathered to date and;</p> <p>Identify suitable draft recommendations</p>
		<p>Meeting 5 – Date TBC</p> <p>Consider Draft Final Report</p>

ANNEX B**Sample survey of retail closing times in York on 1 November 2013**

	Mon	Tues	Weds	Thurs	Fri	Sat
PICCADILLY						
M&S (Homes)	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Bright House	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Argos	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Top Shop	6pm	6pm	6pm	6pm	6pm	6pm
Tesco	11pm	11pm	11pm	11pm	11pm	11pm
COPPERGATE						
Trade Secret	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Ryman	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Boots	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
M&S (Homes)	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Greenwoods	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Clark's	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	6pm
Fenwicks	5.30pm	5.30pm	5.30pm	5.30pm	6pm	6pm
Ark	6pm	6pm	6pm	6pm	6pm	6pm
Body Shop	6pm	6pm	6pm	6pm	6pm	6pm

	Mon	Tues	Weds	Thurs	Fri	Sat
Vodafone	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Curry's PC World	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Yumi	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	6pm
Chocolat	5.30pm	5.30pm	5.30pm	5.30pm	6pm	6pm
H&M	5.30pm	5.30pm	5.30pm	5.30pm	6pm	6pm
Holland & Barrett	5.30pm	5.30pm	5.30pm	6pm	6pm	6pm
Leia	6pm	6pm	6pm	6pm	6pm	6pm
WH Smith	6pm	6pm	6pm	6pm	6pm	6pm
Millecs	6pm	6pm	6pm	6pm	6pm	6pm
Next	6pm	6pm	6pm	6pm	6pm	6pm
Office	6pm	6pm	6pm	6pm	6pm	6pm
Lush (Cosmetics)	6pm	6pm	6pm	6pm	6pm	6pm
Banks Music Room	6pm	6pm	6pm	6pm	6pm	6pm
HMV	6pm	6pm	6pm	6pm	6pm	6pm
Boots	6pm	6pm	6pm	7pm	6pm	6pm
Games Workshop	6pm	Closed	Closed	8pm	6pm	6pm
TK Maxx	6pm	6pm	6pm	7pm	7pm	7pm
Herbal Inn	6.30pm	6.30pm	6.30pm	6.30pm	6.30pm	6.30pm
Betty's	9pm	9pm	9pm	9pm	9pm	9pm
Morrisons	11pm	11pm	11pm	11pm	11pm	11pm
Cornish Bakery	1am	1am	1am	1am	1am	1am

	Mon	Tues	Weds	Thurs	Fri	Sat
HIGHER OUSEGATE						
Shoe Zone	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Card Factory	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Lakeland	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Waterstone's	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	6pm
Fat Face (Clothing)	6pm	6pm	6pm	6pm	6pm	6pm
Urban Outfitters	6pm	6pm	6pm	6pm	6pm	6pm
PARLIAMENT ST						
Vision Express	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Carephone W'house	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Thomsons (Holidays)	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Thornton's	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Optical Express	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Hotters	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Barretts	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Vodaphone	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
EE	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
New Look	5.30pm	6pm	6pm	6pm	6pm	6pm
Disney	6pm	6pm	6pm	6pm	6pm	6pm
Pret a Manger	6pm	6pm	6pm	6pm	6pm	6pm
Claire's	6pm	6pm	6pm	6pm	6pm	6pm

	Mon	Tues	Weds	Thurs	Fri	Sat
Wittards	6pm	6pm	6pm	7pm	6pm	6pm
Marks & Spencer	6.30pm	6.30pm	6.30pm	7pm	7pm	7pm
DAVYGATE						
Coast	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
East	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm
Laura Ashley	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	6pm
Browns	5.30pm	5.30pm	5.30pm	5.30pm	5.30pm	6pm
French Connection	5.30pm	5.30pm	5.30pm	6pm	5.30pm	6pm
Debenhams	5.30pm	5.30pm	5.30pm	6pm	6pm	6pm
Gap	6pm	6pm	6pm	6pm	6pm	6pm

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Annex C

In Your opinion, what is good about the city centre and the activities in York after 5pm?

1	Nothing
2	Very little
3	Between 5.30pm and 7pm it is dead
4	Unique shops and the ability to support local trades people
5	Theatre cinema and restaurant
6	Very pretty, particularly in the winter and at Christmas
7	A pleasant city to walk round (if you keep away from the Micklegate end), decent pubs and restaurants, always something going on.
8	Great selection of pubs. The recent illuminating York festival was really good. York Explore library is open till 8pm which is very convenient. The new evening bus ticket on First buses is a good idea.
9	The City is still beautiful, well lit and has good cultural events
10	Good variety
11	The clubs and some shops that are open late. Some of the activities such as illuminating York.
12	Good atmosphere up to around 9pm
13	Beautiful city
14	It can be a really lively and convivial place. All sorts of different people are out on the streets - theatregoers, clubbers, buskers, the homeless, Food Not Bombs...
15	Good range of pubs
16	The buzz and atmosphere; it's a beautiful city by night and there's lots to do from a social point of view.
17	Restaurants and live music
18	The city centre always looks really pretty all lit up and there are lots of nice little bars. However all the cafes and shops are shut and there are never any evening markets or stalls or things to visit.
19	Density and variety for a small city

20	Plenty of nice restaurants, pubs and bars, as well as clubs. Also, they shut off all the roads except to taxis and buses.
21	The town is dead usually as so much is closed. I'd like more cafés and places like Borders used to be. Lots of live music.
22	There are a wide variety of restaurants bars and pubs open till late.
23	Lots of pubs
24	Very good pubs, bars and restaurants
25	The bars and clubs available.
26	Clubs are OK, pubs are fantastic!
27	Restaurants and bars and cinema (City screen)
28	Nightlife.
29	It's beautiful, especially towards Christmas as all the lights and decorations go up.
30	No shoppers Mid week can be calm and when light York looks fabulous and I'm proud to live her
31	Wide variety of activities available.
32	Quite a compact area for drinking and eating out.
33	Good variety
34	Very calm, picturesque and relaxing.
35	Day tourists have left and there's a more localised atmosphere
36	York ik beautiful in the dark - especially with the lighting! It should be enjoyed much more!
37	Lots of restaurants.
38	It's pretty and the pubs/etc are very good
39	After work.
40	Things are close together so it's easy to get around.
41	The choice of pubs is superb. There are also many great restaurants.
42	It's dense enough to have that "bustling" feeling.
43	Theatre and City Screen
44	The festivals and choice of places to eat and drink.
45	Choice
46	Restaurants and the theatre
47	Increase in cafes/restaurants opening until later.
48	Restaurants and bars
49	Very little - the cinema on Coney Street?

50	Musical concerts Wide range of restaurants
51	Lots of restaurants / coffee shops
52	The outdoor cultural shows are great (Museum Gardens, Illuminating York). They are also very child-friendly, so we attend those.
53	I LIKE that shops close at 5-6pm. Appreciate that there is a range of cultural activities - plenty of theatres, live music.
54	There are some very nice pubs!
55	I like restaurants, and there are some nice ones in town. There is also more live music available than many people credit York for, at the Basement, Fibbers, Duchess, Barbican as well as pubs, and this I like.
56	There is a good mix of things for people of all ages and interests
57	plenty of pubs and bars, plenty of people, all good
58	At the moment, very little. Special events like Illuminating York and the food festival are great.
59	Best things are the theatres.
60	Lively. varied pubs. Music scene getting better.
61	I particularly like the evening events aimed at everyone including families - such as Illuminating York and the walking around theatre type events - where there is a nice, friendly atmosphere
62	Xmas late night shopping - markets etc tend to give the place a nice glow and friendly atmosphere. Events such as Illuminating York facilitate a more family-friendly atmosphere.
63	Liveliness
64	Restaurants and cocktail bars
65	Lots of bars and restaurants. Proximity to everything.
66	The range of festivals, places to eat, bars and theatre.
67	Not a lot.
68	Good range of restaurants bars and cinemas/Theatre
69	The ability to cycle through the centre, it is a shame York cannot be more like European cities that conveniently and safely allow cyclists to cycle pedestrian areas all day
70	Large range of pubs, bars and restaurants
71	It's still quite busy after 5pm going into the evenings which is a bonus!

72	York has a vibrant cultural life after 5pm, with various bars and restaurants and cinemas and theatres. It is also a beautiful city in which to take a walk after 5pm.
73	Nice pubs
74	Variety of options available
75	The City Screen is great, as is Bettys.
76	Nice pubs and restaurants
77	It is compact and easy to get around on foot.
78	Good variety of restaurants . Live music in pubs. There is a buzz about.
79	The city is very attractive at night.
80	Cafés are still open
81	Good choice of pubs, plenty of people generally still about.
82	There are plenty of bars and restaurants to choose from.
83	Lots of nice pubs/bars.
84	Nice restaurants
85	There is plenty of variety in places to eat and drink and having the cinema is good too.
86	The range of festivals and events - though most of these happen in the winter months is seems
87	It feels safe to walk around compared to larger cities I have lived in such as Manchester
88	There is a lot, perhaps more than many cities of a similar size. Plenty of club/society friendly pubs which people can gather, many events (theatre, dance, art, live music).
89	Yes late night shopping would be great. It would help with restaurants too, and would be good if it was Wednesday or Thursday. Would also draw in a different crowd of people and 'dilute' the number of club goers etc, so they wouldn't appear so bad perhaps?
90	Lots of pubs, restaurants, clubs.
91	The City Screen is great for both films and gigs, however, if you find yourself in York after 8pm there really isn't a lot to do other than go to a pub or club. It's a shame!
92	Number of pubs and restaurants in the vicinity.
93	Lots of nice pubs
94	Not much. It's just a place to hang out and meet friends.
95	There are a lot of restaurants

96	Pubs, bars, restaurants, theatres.
97	The variety of restaurants, cocktails bars, pubs and clubs
98	The different bars, pubs and restaurants are good and varied.
99	The pubs are a brilliant part of the city and if they stayed open late I would happily spend all evening in them rather than the bars which open later. More Cafes should stay open later to offer alternatives, although City Screen is a good place to go if you want a chat and a brew.
100	The centre is beautiful and full of great places to eat and visit
101	Energy, excitement, sense of occasion - the night life of the city is a good thing it just needs to be balanced with other ways of being in the city centre. We don't want to gentrify York beyond recognition - just create a range of options and different ways of being out at night in York.
102	Great food and social scene
103	Not much
104	Real ale pubs and the local pub scene is great
105	Lots of choice so catering for all people
106	There is a diversity of offers
107	It's just a city centre.... nothing special..and that's fine
108	An excellent example of what I feel York should be like after 5pm was seen in the recent "illuminating York" festival - a good-natured throng of all ages, enjoying themselves. Unfortunately the usual rowdiness returned after 9 pm.
109	It is better than most towns. It would be good to have a more cafe society
110	Good choice of new bars in Minster Quarter. Decent Restaurants
111	Atmosphere of the city, social activities - food and drinks, cinema etc. It's a shame shops close so early because it means people leave the city early.
112	The city centre is very attractive after dark and there is a good selection of pubs and the restaurants seem to be improving. There is very little outside of that.
113	Good selection of craft beer bars
114	Live entertainment, lots of options for pubs, easy to walk around
115	Great range of cultural activities - the city screen in particular is fantastic

116	When shops are open later it encourages those who work in the city centre to shop later. I would be happy to shop later in the evening, especially in the summer months when it is lighter late on.
117	That it's full of bars and restaurants
118	Good bars and restaurants
119	Restaurants
120	The Cinema and theatres plus many of the restaurants and pubs do offer great variety and service
121	None, there needs to be more bike racks if you want people to bike into the city centre.
122	Great independent bars and restaurants. Theatre has good shows every now and again. Plus the opera house has good touring shows.
123	Restaurants and the arts venues
124	More shops seem to be opening later in the evenings until 6pm (e.g. Boots, H&M, Lush)
125	Looks nice, always safe, good events on Parliament St,
126	Lots of good places to eat
127	Generally easy to walk around and admire. Those small express shops help make the centre useful at night
128	Variety of activities
129	Currently the Christmas Lights add to the ambience Good theatres Choice of restaurants
130	Restaurants
131	Good variety of night life in terms of bars/restaurants but not much cultural activity except very rarely ie illuminate York, late museum openings etc, not many shops open
132	York is quite pretty in the dark too - I like the central cinema & nice pubs. I like that there's a bit of variety in the type of pub you can go to.
133	Vibrant and lively (although very drink focussed)
134	There is a vibrant and sociable atmosphere in the city at night
135	Shops open, lively restaurant culture and bar culture, cinema, live music, live comedy, lectures.

136	It would be hard to expect shops to stay open later regularly due to costs of staffing and heating etc. I can see that some would like a little longer though and would then possibly stay for food, drinks or cinema/theatre. If so the Park & Ride times would need extending, as they should be to help the city remain open
137	Nicely lit - some streets in the historical areas very attractive after dark
138	Ambience and general York historic buildings
139	It is an attractive and lively place and better than other comparable sites in Tyne/Tees/Yorkshire
140	Vibrant and historic - valid reason to promote tourism
141	Currently the good things about it after 5pm are, the pubs, clubs and bars. Also the cinema and various restaurants. Not a lot else shopping wise as everything closes at 5:30.
142	It is quiet on weekdays but that's not a good thing...
143	THE ACTIVITIES ALREADY MENTIONED BUT NOT ENOUGH AND TOO MUCH EMPHASIS ON THOSE WHO COME JUST TO DRINK AND GET DRUNK
144	Bars, clubs and restaurants are fantastic, and York is an ideal and rather beautiful place to visit in the evenings.
145	The city centre cinema; late night shopping at Christmas;
146	The fact that shops are not open late creates a different ambience to the night time city, it feels much more relaxed and sociable. Allowing later opening times in retail would spoil that atmosphere and make it less attractive.
147	Picturehouse Cinema. Great choice of places to eat and drink. Pubs have a good selection of quizzes, music etc.
148	Cinema, the places on Walmgate, things off the stag and hen party slalom. The theatre is great and Illuminating York this year brought the city to colourful life. This is a beautiful city - behaviour controls need bringing in.
149	Being a small city York does feel relatively safe on an evening and it is a pretty city whether on a summers evening or when decorated with Christmas lights so it is usually attractive. I also like it when you come across something unexpected like finding artwork hanging from the bar walls or the Minster lit up with lasers.
150	It is very picturesque, compact and full of wonder. However, we do not do our best to show the best parts off.

151	The pubs of the city are of national standing and are, on the whole, very well managed and very safe, pleasant places to have a social evening.
152	Lots of good pubs and restaurants, cinema and the theatre.
153	Very little. City screen is only thing that comes to mind
154	Many make the Most of the environment eg illuminating york, st Nicholas fair etc.
155	Poor
156	It is picturesque with plenty of eating, drinking and entertainment
157	The number of bars and experiences to be found in York is inexhaustible, and York attracts many people from outside the city meaning you can be guaranteed an eventful night.
158	Some varied activities at certain times of the year.
159	No activities for families
160	York is a beautiful city which buzzes at all times. It has plenty of venues and activities to suit all ages and tastes at night but one that surprises me is that the coffee bar chains close so early.
161	Bars and restaurants
162	Walking round the centre when it is less busy with shoppers to see the sights. But after 8pm, we do not stay in the centre if out for a walk, due to the drunken yobbish behaviour often seen.
163	Lots of variety, good bars, good cultural activities such as theatre and good venues for music, as well as interesting events throughout the year.
164	Pretty and so many cafes and bars. Still things to see in the streets
165	It's a safe and vibrant city centre.
166	Increasingly diverse eating and drinking experience that has emerged over last 2 decades.
167	NOTHING

168	When the shops/markets are open late, the atmosphere is completely different. York traders currently waste the opportunity that other European cities do not. I know the weather in the UK does not lend itself to Mediterranean style living, but the vibrancy of the Xmas shopping/market opportunities show that people are up for it. So, what is good are the evenings when more people are out, enjoying a range of activities, not just (predominantly) young people out boozing. What is poor is the lack of choice year round - I tried to get a cup of coffee (not in a pub) on Goodramgate on a weekday at 5pm, and failed.
169	There are lots of good attractions - places to eat, theatre, cinema
170	VARIETY
171	There are lots of nice pubs and bars all close together and in well lit safe areas
172	Early dinner offers and the abundance of cultural offerings
173	Lots of things to do, in a beautiful and pretty safe location.
174	I don't really use the city after 5pm. Once I have finished work I usually head home.
175	Markets in Parliament St. Festivals. Number of restaurants and bars giving a choice of different experiences.
176	One-off events like Blood and Chocolate Theatre.
177	Choice of beer and pubs
178	Not much
179	Late night shopping at Christmas is good, although the shops still are not open long enough!
180	Good selection of restaurants and bars, cinemas, theatres
181	Variety of activities
182	Theatre, Grand Opera House
183	The other students who make you feel like your among peers in a safe atmosphere
184	Great Bars and Restaurants
185	It's a pleasant surprise when shops stay open.
186	Stonegate area has a nice feel, particularly in the summer when can use outside seating areas.
187	Not much, unless there is a specific thing on I proactively avoid York city centre most evenings and weekends.

188	Generally safe and plenty of people around, generally good natured. Pedestrian streets and riverside is attractive setting especially in summer for wide range of activities. Festivals and artistic offer gives attractive range of activities
189	Good mix of restaurants, pubs, theatres and cinemas.
190	Variety
191	Plenty of variety in a relatively safe setting.
192	Good mix of bars and restaurants.
193	Bars and restaurants.
194	Many restaurants now make it easier to just walk in and get a table on spec.
195	Plenty of pubs and reasonable restaurants. Theatres OK but now difficult to access due to traffic restrictions and adequate parking for larger events
196	The sheer beauty and history.
197	Restaurants are of good quality and events such as illuminate York good for all the family
198	The real ale pubs and some of the restaurants
199	Plenty of choice, friendly.
200	Lots of theatre choice.
201	It is a very attractive place at night, and it is stil comparatively safe and pleasant.
202	Cultural event, Libraries open late so why not Galleries? Good bars and food offer, City Screen wonderful. All your Festivals especially Illuminating York - my kids love that and the atmosphere changes in the city at night time when that is on. Christmas events especially when the retailers open late for it. York is magical at Christmas times.
203	Range of activities.
204	I don't have an opinion as I rarely come
205	Good night life
206	Special events are good quality and very enjoyable, more please!
207	The first late night shopping days just before Xmas were great, nearly everyone open entertainment on the streets - interesting and bubbling its not just the shops that need to be open but there needs to be entertainment places bars and cafes more family friendly

208	Theatres etc.
209	The night life is much more vibrant then other local towns such as Selby and Doncaster and the setting is much more pleasant to enjoy. Plus there is a wider spread of cultured activity around the city than in other local areas.
210	Early evening offers various attractions
211	Currently, the cinema and the theatre.
212	Currently, not enough goes on in the centre after 5pm. It really feels like 5 o'clock rolls round and the city centre just stops.
213	It gives more options for people who are at work till 5 and also fo tourists to stay in the city longer and enjoy it.
214	Wide range of bars, restaurants both theatres are good but not having a venue for bigger acts is disappointing
215	There is often something happening, be that a festival by the market or a theatrical performance somewhere. It means that there is often something to do, and somewhere different to meet friends. Having a city like this improves the work-life balance.
216	City Screen
217	Eateries are good, but the centre looks drab because most of the shops are closed...if some of the bigger stores were open there would be less emphasis on drinking and getting drunk, and more focus on getting out and about
218	Not much unless you drink to excess.
219	There is little actually. If it wasn't for the fact that York is so beautiful in the dark, I would not venture in
220	Theatres.
221	Not a lot.
222	There are many good quality bars and restaurants in the city centre which seem to mainly what attracts me and others in the evening.
223	Places to eat and drink and the theatre and cinema
224	York can be vibrant and exciting, such as illuminating York, Ghost walks, and Plays in the Park but it is not viable to have these all the time. Not sure I would use late night shopping personally. Great theatres and plays but buses don't run after 8pm which means driving in or taking a taxi.
225	Pubs, cinema

226	We do have some particularly nice bars and eateries. It is a pleasure to live in such a place which is steeped in history, with amazing buildings and architecture.
227	I HAVE ALWAYS FOUND THE SOCIAL LIFE IN YORK TO BE GOOD ESPECIALLY THE PUBLIC HOUSES
228	Its mainly the nice restaurants and city screen cinema that brings us in Think about late night shopping on a Thursday like other cities. Xmastime really needs late night opening more
229	The nicer bars and restaurants.
230	Nothing much. All for tourists not residents
231	The city centre is dying, without good shops it has no future except as a tourist place. Without a radical change of plans by the council to encourage business it has no future
232	It's my home city - there's so much on offer, restaurants, entertainment, pubs, bars and cafes
233	I like that York is quite a busy town and that there is a mixture of old and new streets to walk along in the evening. For eating out, I think that York has got a good and growing foodie culture. Also, though there are issues with behaviour and safety in York, I still think it is a comparatively safe place to live and work in, and also to be out in during the evening. I have lived here for three years now and though I have had some not so nice experiences, they have not been too serious.
234	Good selection of pubs/bars/restaurants/theatres
235	Good range of cultural activities and restaurants and pubs, but atmosphere in City centre completely dominated by those drinking excessively.
236	Nothing apart from everything closing
237	Very wide range of pubs open
238	Good pubs and restaurants
239	City screen is excellent but there is no where else to go early evening. Shame bookshops don't even stay open late as Borders used to. Think many people who work in city would spend money in clothes shops etc if they were open til 7 pm as they are in other cities, as Weekends can be very busy.
240	Pubs restaurant's theatre pictures
241	Choice of pubs and restaurants, plus city screen and theatres
242	Plenty of pubs and restaurants, central cinema and theatres

243	Not a lot
244	There is a good range of options to take part in arranged activities, e.g. talks, walks, launch events. I appreciate have a city centre cinema, and the theatre. There is an excellent range of places to eat and to have a drink with friends; I particularly like the variety of venue from traditional pub to cocktail bar.
245	In summer, York is a lovely place to wander about and admire before the sun sets. There are some very good restaurants, regardless of season.
246	Nothing
247	Many different events going on. Lot of choice about where to go. Feels safe.
248	Nothing
249	Good range of pubs and restaurants
250	Some shops are open until 6pm or later. There's a great range of restaurants, bars and pubs to choose from.
251	The Minster looks nice when it's lit up. Stonegate can be quite nice as well.
252	It looks pretty
253	Nice to stroll around but not much to do.
254	City Screen is a great cinema with a good atmosphere & facilities, putting on a good variety of films and events
255	Variety of restaurants and other places to eat/drink three venues for shows/plays etc
256	Good selection of bars and restaurants
257	Mostly activities for adults
258	When it's not dead it's a lively city full of good pubs nice city centre to live in night and day
259	Number and variety of pubs and restaurants.
260	It's really nice to walk through the city centre in the evenings, the lighting is good and looks enchanting on the river and on the Guildhall and Minster. We have good theatres and now that the Barbican is open again we are getting good acts again. Activities that set us apart like The Mystery Plays, The light show at the Castle Museum, Ebor Vox and Blood and Chocolate make events interesting and want to attend. We have some fabulous restaurants and bars which are independent and welcoming.
261	The vibrancy of certain areas

262	Not much
263	Not a great deal, 1 cinema, 1 decent theatre, other than that, its bars and restaurants
264	The lighting on the cobbled streets. The cafe/bars. The trees in Parliament Street. The views from cafe windows. The cinema and theatre.
265	Swinegate area seems to do well, but the rest of the city is a bit bleak after 5.
266	York's pubs are excellent but shops should stay open till 8 or so
267	I actually love York between about 6pm and 8pm because it's at its quietest in the centre, it's really beautiful and you can walk around with plenty of space and few people about, it's nice to go sit by the river or have a drink at that time especially in spring/summer. It's that time where most people go home, leave college or go back to their hotels so it's really lovely, everyone comes out again after 8. I love a good night out but it's nice for a small city centre like York to have a couple of hours where there is a bit of space and quiet! I think it would be a bad idea to extend opening hours, shops are open 7 days a week, do we need anymore? Has anyone actually got any money to spend?
268	Vast array of eateries
269	City centre shops are shut more seating is available in parliament street.
270	Beautiful city with many nice places to go. It's the visitors that often cause the issues.
271	I think there is a good tea time bar scene, with major offices and in the city centre, these workers use the bars and restaurants after work and the bars actively advertise things such as 241 cocktails and dinner offers to them to pull them in.
272	The theatres. Restaurants are good, but if the children are with us, we would rather go out of town.
273	It can be quieter, and easier to move around.
274	Good variety of bars with quiz's and events. Excellent city centre cinema. Nice restaurants. Generally good touring productions/comedians at the theatre.
275	Theatres, cinema, restaurants
276	its fine, just let businesses do their thing....
277	The range of pubs and restaurants.
278	Good pubs

279	York is such an accessible city - small enough to traverse in a few minutes, small enough to care. It has some lovely, interesting, independent restaurants and bars.
280	Cultural, tradition and historical nature
281	York has excellent restaurants, and excellent pubs. I just wish we could use the pubs more at the weekend.
282	Plenty of theatre and cinema, and some good restaurants
283	Caters for all tastes, some fantastic bars and pubs with great character and personality
284	Its compact, don't have far to walk to get around. Lots of nice restaurants & bars

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Annex D

Please give one suggestion of what might improve your use or enjoyment of the city centre after 5pm?

1	Summer jazz cafe - open air.
2	Freedom to use All of the Roads & Streets & I am not just on about Lendal Bridge but I do think we use too many unnecessary traffic lights, for instance prior to the Lendal change when the lights at the end of Gillygate/Bootham/Exhibition Square are off the traffic runs much smoother.
3	Stop pushing York to become Blackpool and more like London. Create pedestrian areas with outside bars and tables with heated areas
4	Shops opening later, films starting earlier
5	More things to do: museums, galleries, shopping, etc.
6	Shops open later
7	Less drunken people
8	Stop cars travelling in at night
9	If the park and ride buses ran later into the evening.
10	Street vendors/singers/events.
11	More open shops
12	As previously stated at the beginning of this survey.
13	Less drunk people
14	A slower speed limit - 30mph outside of foot street hours is crazy.
15	More non-pub opening
16	Better public transport. Not particularly relevant given how close I currently live to the city centre, but when I lived just slightly further out the fact that buses stopped running quite early often deterred me from visiting the city centre.
17	I would love to see shops open after 5pm. I don't understand why they would not stay open later. It seems that many people would like to shop after work, but can't. There is potential business being lost.

18	Allow for other activities than just drinking alcohol.
19	An evening market!!
20	Shops open later, more options for cinema in the town centre etc
21	Extended pedestrian hours on foot streets
22	More lighting in the older part of the city
23	More buses
24	More live music venues, shops opening later would be nice.
25	More frequent buses.
26	I would love to see occasional night markets - food related especially.
27	More police presence in the centre
28	Better maps/ information
29	Better lighting in some areas
30	More (social) control and policing of alcohol abuse. I am not referring to people drinking in public, but the people wandering around drunk looking for places to drink.
31	Late night shopping, I often don't finish uni until 6 so cannot enjoy shopping in York until the weekends when it is not enjoyable because it is crowded with tourist
32	More to do other than eat and drink.
33	Longer opening hours of shops, more deals on restaurants etc
34	Cheaper drinking.
35	More bars and clubs should be opened to develop York's nightlife. There are a lot of pubs, but these don't always cater to students.
36	Night buses.
37	More bars that aren't chain bars.
38	Get attractions opening later as well
39	More evidence of purposeful evening activities, including more shops being open until 7-8 pm-ish.
40	Better shows at the theatres - not much to choose from currently. No decent dance clubs eg. jazz or salsa, unless you want to go clubbing
41	Less drunkenness.
42	More frequent and later running buses Shops open longer on a couple of days a week
43	Start by opening Lendal Bridge
44	More non alcohol based establishments opening later.

45	Cheaper bus fares
46	Find some way to stop hordes of drunk young men shouting abuse, and inebriated women being sick on the street
47	I would prefer it if there were less bars and fewer drunk people.
48	Better parking
49	Bring back The Arts Centre (formerly at the bottom of Micklegate) or establish an equivalent space that supports serious clubbing culture (as opposed [offensive] culture of York on a Friday/Saturday night).
50	See earlier answer.
51	More live "street" entertainment. Maybe a monthly or bi-monthly event showcasing local musical talent. Could be with in conjunction with The Duchess, Fibbers, Basement Bar, MOR Music and other local businesses
52	Clean the streets!!!
53	More places to go where you don't have to drink alcohol - there are very few alternatives.
54	Later cafe opening times
55	Late night coffee shops. Few places to take kids for refreshment that wasn't a pub. eg. No where to go after illuminating York apart from rowdy McDonalds.
56	Clamp down on drunken people - particularly men who seem to think it is Ok to shout obscenities, urinate in public etc etc
57	Have more things open that aren't pubs (cafes, shops, library, museums, etc).
58	More shops and cafes open
59	More retail shops open later.
60	Opening supermarkets later in the night.
61	Buses to get home up until 11.30 at night both Friday and Saturday as a minimum, but preferably throughout the week.
62	Everything open later. Places to sit down and relax that aren't bars, pubs, or restaurants
63	More frequent evening bus service after 8pm serving both Railway Station and Fulford - why not keep the park and ride running every 20 mins on Friday and Saturday evenings?
64	Making the environment feel safer for women

65	Later opening hours for cafes and coffee shops - I am unlikely to be tempted into the city by later retail shopping opening hours, but options for places to meet that are not bars or restaurants would tempt me in, and bring more enjoyment.
66	Shops staying open later. Less traffic restrictions!
67	Cheaper public transport More buses after 8pm More taxis available in evening, better lit and more secure taxi ranks. Discounts for local residents Binge drinking & low-level drug taking culture tackled effectively
68	Developing Piccadilly/Parliament Street for family friendly cafe culture
69	Shops staying open later.
70	Less anti-social behaviour - shouting and screaming, [urinating] in doorways, fighting etc...
71	More late shops
72	Later shopping hours
73	More visible policing later on.
74	I would appreciate shops being open past 5pm as it would make it a lot easier for myself to do shopping after work.
75	Arthouse cinema
76	More variety of types of things to.
77	More events in the summer targeted at residents not tourists
78	Food markets summer and winter

79	<p>It is very off putting to to go to the city centre on race days. Sometimes I do not venture into the city because of this. Too many drunk, loud, rowdy and sometimes aggressive race goers. However I'm not sure if the Council are able to make any measures to improve the situation and you hopefully know this is a common complaint of York residents. It cannot be a matter of control, as this would be exclusive, but I think a matter of behaviour of a minority of people travelling to York specifically for the race days. Although I think the policing is very good, the problem seems to either be the same or worse. Perhaps more policing is required on race day evenings? My cousin came through York by train on her way back to Newcastle. She was absolutely disgusted by the behaviour of the people on the train (they all had got on at York, from the races). Perhaps BTP should travel on these trains (like they do at football matches). To be honest I don't think York Racecourse do enough to support either the police or the City Council to help to improve the situation in the city centre or the railway station. Perhaps they should be thinking about providing their own city centre / railway station security patrols?</p>
80	Fewer lairy people
81	Longer shopping hours,
82	<p>Later opening for shops. No one who works full time can manage to get into the centre to shop before they close! Therefore I go out of town to Monks Cross/Clifton Moor. Would be better to keep the business in the centre surely?</p>
83	More interesting clubs
84	Free buses to the city centre.
85	More family friendly activities
86	<p>Abolishing cheap late night trains back to the North East. Make the last train that stops in York on a Friday and Saturday night 8pm and see an instant change for the better. It's not rocket science!</p>
87	More cleaning & more Police, fewer drunks.
88	<p>Later opening hours of shops would mean that I would stay in the city centre longer and more likely stay out for tea and a few drinks</p>
89	Less hen parties!
90	<p>The support of subculture. For a city which could be arts diverse York is very restricted by a facile choice between bars that all offer the same thing. For anybody who wants an alternative there currently isn't one.</p>

91	The centre needs to be a safe, family friendly place that encourages good behaviour and discourages anti social behaviour
92	More cafes, low key music venues, different cultural offers
93	More for younger people to do, a place to go and meet friends that's warm and 'cool'
94	Improved safety
95	Making it illegal for students to spend 12 hours getting [drunk] every night
96	More shops being open to say 7pm
97	Live music, even if it's just coffee house sessions once a week.
98	More bars, not clubs with later licenses
99	Stop supermarkets opening in the evening selling cheap alcohol
100	Clean the streets
101	Limit alcohol sales.
102	Less drunks
103	Shops open later even one night a week
104	More regular shops open late
105	See previous answer, plus more variety of family entertainment and events.
106	Not much that a council can do about it but... more coffee shops staying open in to the evening would be great. 5pm is a misleading time, most people finish work at 6-6:30pm, so there evening is generally 7pm-10pm. Too many events etc stop at 7pm.
107	More Craft Beer Bars Less mass produced lager drinking Barns
108	Open the shops
109	A better atmosphere. It seems as though the city belongs to the drunks once the evening starts. I'd say 5 pm is not a good cut off; the drunks don't start that early, except on weekends.
110	Clean the footpaths. Don't mind the stag/hen do's per se, they're just having a good time, but the physical evidence left behind - the dirt, the vomit, the blood, the rubbish - is disgusting. Have seen no evidence of street cleaning in the 9 years I've lived here.
111	Pubs that don't play really loud music - early on, people are there to chat and socialise rather than dance so it doesn't really create a good atmosphere, it just ends up with everyone shouting to be heard. I love going out for dinner and drinks with friends but we find ourselves sticking to our local pub out of York as we can't hear each other talk.

112	More bars and restaurants and a bit of street entertainment
113	As above and also stop hen dos
114	See above about drinking control and cleanliness
115	Making the city centre more accessible with less buses would improve it dramatically.
116	If shops and cafes were open later.
117	York has a vibrant local art/music/bar/cinema culture and currently the council make it very hard for this to flourish due to lack of interest and punishing good local businesses for the faults of large chains, cheap deals in supermarkets and alcohol day-trippers.
118	More shops open! I prefer shopping in the week to on the weekend when the city is usually horrendously busy, so if even more shops opened later I would definitely visit them.
119	Opening shops longer would be the main thing. I work 9-5.30, Mon-Fri, it's impossible to buy a new shirt for work or any other non-supermarket item during the week unless I rush about at lunchtime. Even till 7pm would make a massive difference. And it's a virtuous circle, if there were more shops open, you'd have more people around the place buying stuff.
120	More police on the streets at the weekend
121	Clamp down on the rowdiness of clubs and late bars
122	More shops open later
123	Later buses so can stay out later or not have to walk home from work
124	Getting rid of stag and hen do's. Diverting race goes out of the city.
125	Cleaning up the broken glass.
126	Have stores stay open longer - especially for the holidays!
127	Better public transport, travel to work by Park & Ride but the sites close too early to leave the car there and this means a trip home and then back in by car, very few buses in the evening.
128	Improve access for cars and increase car parking spaces whilst reducing parking charges
129	More late night shopping, more cafes and coffee shops open in the early evening. More to do
130	More cultural festivals like Illuminating York that kept families involved in the city centre longer, moving around the city and adding the cultural vibrancy and feel of the city.

131	Free car parking on streets in all streets after 6pm til midnight except where emergency vehicles would be impeded. Europe has this in similar cities. Park & Ride should operate til much later-midnight and later on Fri/sats. This would encourage broader demographic and might encourage retailers to stay open later which would make city more popular.
132	Less drunkenness please.
133	During festive periods, improved Xmas lighting and evening events. More visible presence of security eg police/community support
134	Shops open till 8pm
135	Encourage more volunteers to join the Street Angels
136	Free park and ride after 6.00pm and extend certain routes after midnight
137	Have a few more shops and cafe's open in the centre, it would make things a little more exciting after finishing work.
138	If more shops were open, as I used to live in Newcastle and there all the shops are open until at least 8pm.
139	More shops open, more activities and cultural events. Need an arts, exhibition, entertainment and cultural centre (Bonding Warehouse would be ideal venue)
140	Later opening hrs for shops /more family friendly evening markets /street performers like at Covent Garden. Zero tolerance on drinking in the street. Clean up the Micklegate run. Have Street Angels/police to prevent anti social behaviour. York illuminated is so beautiful make the most of this
141	Extending opening hours of larger shops and smaller cafes.
142	Fewer drunks!
143	More activities
144	More parking space available at free or very low cost. It would greatly improve accessibility for more frequent visits and more time spent on the available activities. It may encourage new activities to become available if people knew they could access them easily and not have late night buses to wait around for, reduce the sense of vulnerability etc.
145	Stop the drunkards!
146	More lighting
147	More city centre activities, but not related to food or markets.

148	A reduction in the number of visiting groups that get drunk in the city.
149	Make it cleaner.
150	Properly manage the licences of pubs. Stop them serving drunk people. Shops open later. Cafés open later
151	Longer shop hours and free parking or improved bus links, park and ride opening later etc.
152	Better control of the drunken hoards later at night.
153	York very much attracts people whose main aim is to get drunk. It's very much a stag-do and hen-party destination. If York was able to create a strong after-hours identity - like Manchester or Liverpool - with a vibrant community atmosphere it would be much more attractive to other revellers from outside the city. Free outdoor festivals are an excellent way to make this happen. Hull Freedom Festival is an excellent example of an event which has helped to define a city's nightlife economy.
154	It needs to be cleaner - a lot cleaner and less sick!
155	Better transport options in and out of the city after 11pm - other than taxi's or driving myself in and out of town.
156	Free parking
157	If I was able to use public transport to get in and out of the city.
158	Installation of temporary portable urinals
159	Summer - pavement cafe/restaurants/bars open for longer - street entertainment (organised not blaring out same stuff all night) more relaxed atmosphere after finished work.
160	Already given
161	As previously stated re police uniform patrols on foot in city centre.
162	Apart from the over zealous bouncers I am very happy with all aspects of York on a night
163	More buskers and later shopping
164	Cheaper parking
165	Bigger 'cafe culture'
166	GET RID OF THE DRUNKS
167	Later opening of non-alcohol venues - I include shops and cafes in that suggestion.
168	Somehow - and I appreciate this will be difficult - but persuade less "hen" and "stag" parties to visit the city.
169	More late/all night takeaways, cheaper pubs and bars

170	Greater variety of shops open late.
171	Less ASB
172	Later opening hours of shops and cafes. Why not open an hour later and shut an hour later? If you work in the centre and have to hang around for, say, an exercise class there are very few places open after 5, unless you want to go to a pub (the library being a notable and welcome exception). Illuminating York is great at getting people into the city in the evening, but each year I wonder why the shops don't stay open (how about a very early Christmas Thursday evening late night shopping?) and why the cafes aren't open and doing a roaring trade in hot drinks and mulled wine!!
173	A better cinema - City Screen is great if you like alternative films, but it doesn't show many of the main stream films my son would like to see, I have to hike up to Clifton Moor to Vue. This costs me bus fare and is time consuming. I think it could do with a leisure centre for kids with activities aimed at getting them moving about. Somewhere you could leave them for a couple of hours whilst you shopped in peace. People would be prepared to pay for that luxury. Kids hate shopping and parents hate bringing their kids shopping. No brainer!!
174	Enforcement of law that says people shouldn't be served with alcohol if they are already drunk.
175	More things for younger people and non-drinkers. Cheaper pubs.
176	Discourage stag/hen parties and other big, often drunken, groups somehow
177	If the centre of York had a more safe, and family friendly feeling on an evening that would help.
178	More protective factors, PSCOs? Lighting
179	Better public bus service from Bishopthorpe/South Bank area
180	Less threatening atmosphere from drinkers particularly
181	If locals were more open and welcoming to their students population
182	Open shops later - retail argue they are losing money to Internet shopping but a lot of people now work full time and the shops are only open when you are at work. Open late and you will encourage more people to come into town and shop and then stay to drink and eat
183	More shops open for longer.
184	Get rid of the drunks.

185	More cafes, museums being open and more focus upon family/dining than getting smashed up on Mickelgate.
186	In Newcastle, many of the city centre shops are open until 8pm on Thursdays all year round. If a similar scheme operated in York I think it would help residents and tourists alike, who often feel stranded after 5pm. At present, the main use of York city centre after 5pm is for eating and drinking. If there were, for example, non-alcoholic options available (cafes, non-alcoholic bars), there would be a more 'family-friendly' feel and hopefully less drunkenness and anti-social behaviour.
187	Remove vehicular traffic entirely from key streets so operate more like Stonegate
188	Less rowdy and drunken behaviour.
189	Things are fine as they are.
190	Night buses, cheaper means of getting home after a night out.
191	Better public transport, but also to surrounding areas
192	Less tolerance of group dos? Is this possible?
193	More family orientated area/s. Better policing, particularly in winter
194	Improve bus services, more frequent and running later.
195	That the city and people using the facilities be treated with respect. Not having rude loud-mouthed drunks parading the streets.
196	Less stag and hen parties please but that's probably just my age creeping up on me
197	Better policing of licensing laws
198	Difficult to say as it is unrealistic to have greater enforcement on large groups.
199	Ban stag and hen parties - places selling cheap alcohol
200	If more cafes would stay open later so you don't just have to go to pubs for refreshment. This might encourage more families to use the city after 5pm with a corresponding change in atmosphere.
201	Later retail offer, including the Parliament Street markets
202	Shops open later
203	If only I could feel less apprehensive
204	Keep more cafes/coffee shops open for people that don't want a full blown meal but want a coffee and a snack with work colleagues/friends/partner. Not everyone wants to go straight to the pub and get leathered. Look at what Newcastle does, Live after Five.

205	The German bar in Parliament St was very good. More of that, the food festival staying open later
206	Higher crackdown on anti-social behaviour, gangs of youths, stag and hen parties all ruining the city.
207	Pop up bars, cafes, activities - temporary but effective and adds really difference and ingenuity to York's night life that Leeds and Sheffield don't have presently. Perhaps a pop-up film club that screens films in different exciting locations across the city?
208	Extended shopping hours and more pavement cafes
209	Removal of car parking charges at 5pm
210	More events like open air theatre performances and "moving theatre" like Blood & Chocolate would be more than welcomed.
211	Allow shops to stay open till 7pm year round not just during late night shopping up to Christmas.
212	Shops open later.
213	Make it look better because of high rents and business rates tenants cannot afford to look after their premises
214	If some of the shops stayed open longer - even on specific nights of the week if all the time wasn't feasible - it would mean that a lot of people who work in the city (for Aviva, the council, as well as lots of the shops and restaurants) would be able to make best use of the time. I work in the city centre but often end up going to Monks Cross to do my shopping after work because I finish at 5 and there just isn't enough time left in town. Also, this might cut down problems at the weekend a little bit, because people like me wouldn't try to come in on busier days if we could just as easily come in on a weeknight.
215	Later opening hours of shops. More residential areas within the centre
216	Guests visiting the city have to return to their cars at the park and ride by 8pm in summer and are reluctant to return to eat out of the city. If the buses ran later they would remain in town to eat. This is the comments I have received from guests and friends
217	More child friendly environments...some places don't welcome children after 6pm or 8pm...very different to Europe where families are made to feel welcome
218	Better offerings at the theatres, perhaps street entertainers - fire jugglers, singers. Late night shopping.
219	Just more open. Especially restaurants

220	Ban Hen/Stag parties.
221	Cafes staying open later, family events away from pubs and cheaper deals when eating.
222	Outside areas to sit to read, have a drink(coffee/or alcohol)
223	Free parking.
224	Being able to come to work on the park and ride and then go for a spontaneous drink after work without worrying about catching the 8 o clock last bus or being locked in the P & R. 8 o clock is far too early.
225	Not sure as more activities may not necessarily draw more people in, especially in the dark winter months when many just want to go home after work. There is already an excellent selection of pubs and restaurants in the city. Less anti social behaviour would certainly encourage more people to stay but a difficult one to address.
226	Shops, markets street art, buskers, street performance, music, film, non alcoholic communal drinking areas, dance halls, parks, river cruises, cafe culture, zero tolerance anti social behaviour fines, fairgrounds, free parking
227	I think it's a fine line between attracting the business of hen/stag parties and race-goers whilst maintaining civility and safety in the town centre after dark. Our City is a small place and with the best will we can't expand the pub scene to the four corners of it. However, in an ideal world, I would like to see a reduction in fun pubs and an expansion of the Stonegate Quarter
228	Lighting, like I have said before about Parliament Street area, make it into a spectacle and somewhere to visit. Improve lighting across the city centre and improve bus services. Improve train times too and from Harrogate. Improve bus services to and from outlying villages. The food festival was fab, champagne tent and real ales in Parliament Street was brilliant. Do something like this more often with additional activities encouraging people to visit. In summer that space could be used so much better.
229	Residents only evening offers
230	Later buses.
231	More pubs with entertainment for older people
232	Employ someone to organise "events/activities" in the city centre
233	Fewer drunks

234	I think that stricter policies on not serving customers who are already drunk would be good. It is not about how long people stay out for, it's what they do in that time. I don't think that places need to shut earlier or that there needs to be less pubs/clubs just tighter control on drinking.
235	As I work until 5 it would be good if coffee shops and shops staying open later.
236	Less excessive drinking, cleaner environment.
237	Greater police presence to deal with yobs
238	Good bookshop cafe to go and browse in and more shops open. Reduction in hen and stag dos and reduction in loud abusive drunks
239	Fewer Stag and Hen parties - they are giving York a bad reputation on Saturday nights. If I had a young family I would not take them near York city centre on a Saturday night for this reason.
240	On-street parking
241	Change the hours the shops are allowed to take deliveries
242	Friendly family to go areas, where drinkers aren't welcome
243	More businesses open after 5.30pm, especially coffee shops. Less rubbish in the street.
244	More events like the food festival in Parliament Street
245	In summer, York is still very much busy at 17:00 when a lot of shops are closing. A large campaign to extend opening hours to 18:00 could prove to be very beneficial to both customer and shopkeeper.
246	Less hen dos
247	Later Market, Open Shops, More activities other than drinking.....
248	A place like City Screen that is warm to sit in between October and April!
249	More events for locals
250	Later opening shops and cafés
251	Less beggars.
252	Later opening for shops; ban hen and stag parties, on-the-spot fines for drunkenness and lewd behaviour,
253	A decent cinema chain. Better parking on the north/west side. More active policing outside McDonald's. More outdoor entertainment.

254	Street food stalls.
255	Making the city feel safer and more pleasant to walk around at night
256	Visibility of security in terms of actual people be they police or others on foot
257	More events or things to do
258	Shops opening later as in bigger cities would encourage more shoppers and make it less drinking focused.
259	More coffee shops open
260	I can't
261	Public transport after 8pm in the Rawcliffe area
262	Better late night buses
263	A safer, more family friendly atmosphere with less antisocial and drunken behaviour.
264	Keep shops open
265	Being allowed to park right in the city centre after 6pm
266	No tramps in doorways. Sign posts with times of music/events/busking in the city that day and the next, at the entrance of the bar walls. The buskers would earn more as some are only on for less than an hour.
267	Shops and museums open later: until 8-8.30 at least. Something to keep Parliament Street alive; at least a cafe with tables where families could sit. Tourist information open later.
268	More street drinking like in London and Europe
269	Discourage stag and hen nights
270	Just keep it clean and tidy and light the place nicely, check out some European towns (Bruges, older areas of Paris) they light the places creatively and it can be very attractive, it brings the best out of the unusual or older architecture, it wouldn't necessarily cost much more. Maybe keep some of the coffee shops open a bit later? There's not really anywhere in the centre where you can sit outside and have a coffee after 5.30 they all seem to shut, its fine by the river but it would be nice to have that outside cafe culture that the Europeans have all day. York seems to have a bit of it but then it disappears about 5pm and turns into an English pub town.
271	LGBT Venue

272	Less street cafes during the day. York gets that full you can't get free seating all taken up by others but plenty of seats in street cafes but if you want to sit there you have to buy something. This affects the wife more, she is disabled. My carer and pushes me in the wheelchair. I have difficulty accessing most shops not having a standard wheelchair. There must be more like me.
273	Less [idiots]
274	The Swinegate area has nice feel to it, similar to that of Jesmond in Newcastle with the fairy lights / street lights all year round. It would be nice to see this sort of feel in the corner of pitcher piano/ revs city screen. Perhaps something in the dead space of that central area?
275	Less drunks and antisocial behaviour.
276	Better parking for residents - we do not use as much as we could due to there being extremely limited parking and not everyone rides cycles or uses dirty unreliable buses.
277	Feeling safer. Cleaner!!
278	Abandoning all the anti-car measures put in place over the last few years
279	Clean the rubbish off the streets
280	Better, more decorative lighting to lighten the streets (even main areas are quite dark sometimes).
281	Large bookshop (but Borders has gone)
282	It would be lovely to be able to have a coffee past 6pm in the city. Events like Blood and Chocolate are great for bringing people to the city in the evenings.
283	In the week York is fine and is a great place to be. The weekends are a different story due to huge rowdy same sex groups. Might I add the groups are not students - they are much older.
284	More things happening between 5 -8
285	Closure of Salvation! That plus the opposite takeaway = disturbances waiting to happen.
286	Would welcome more varied activities in the city centre. Shops to stay open later

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Annex E

What factors influence your choice of transport into and out of the city centre after 5pm

		Ward
1	Traffic queues, which are much worse at the moment with the restrictions on the bridge.	Other York
2	Since YCC have made me as a driver an outcast I no longer use the city centre I use Clifton Moor/Monks Cross	Huntington & New Earswick
3	Distance to travel	Holgate
4	Availability of buses. Whether I am having a drink	Huntington & New Earswick
5	The terrible traffic caused by bad decisions that mean that trying to drive and park a car in York is virtually impossible	Dringhouses & Woodthorpe
6	Car parking, weather	Other York
7	Can't rely on buses home in the evening so often have to use the car	Dringhouses & Woodthorpe
8	Location	Guildhall
9	Safety and how much energy I have after a night out! I take more taxis in the winter months. If I'm with friends, I'm likely to walk home.	Micklegate
10	Live close	Hull Road
11	Early evening I will walk or get the bus if possible. After 8pm when the park and ride finishes I will usually get a taxi.	Skelton, Rawcliffe & Clifton Without
12	If there is a bus	Hull Road
13	The Weather!	Clifton
14	Availability, price	Hull Road
15	Where I live.	N/A
16	Weather, location of social, whether I am alone or with friends	Heslington
17	Good bus service	Strensall
18	Convenience, speed, cost.	Fishergate

19	Preferences of others Time of travel Number of people travelling with me	Other York
20	Weather	Micklegate
21	Weather. How much of a rush I'm in. Cost.	Fishergate
22	Traffic, cost of parking, ease of parking	Fishergate
23	What time I will leave the centre	Clifton
24	Depends how late it is and whether buses are running	Holgate
25	There are no late buses where I live (Sutton on the Forest) and the taxi is a bomb.	N/A
26	Time of day - would much rather use a bus than a taxi but buses don't run late.	Hull Road
27	Personal safety late at night will encourage me to get a taxi	Clifton
28	Where we are, how frequent the buses are running, time	Heslington
29	Whether I'm drinking, the weather, the time, how much I have to carry.	Fishergate
30	Safety, I would not feel safe walking after dark	Fishergate
31	Buses stop around midnight	Hull Road
32	Weather, time, money	Hull Road
33	How far I live from the centre.	Heworth
34	Cycle if I'm not going to be drinking much, bus if the clubber's bus is running. Otherwise, taxi.	Heslington
35	Time, money	Haxby & Wigginton
36	Time and cost	Other York
37	Cost, how many are going, where we are going, and frequency of buses.	Heslington
38	Whatever is available, which does not make me colder and more tired than I already am.	Heworth
39	If I have my 12 year old with me, the weather and time of year. When dark prefer to be on bike than walk. Parking is often a problem....cost distance to location etc. Don't walk to bus stops at Rougher St or station.	Fishergate
40	Walking distance from centre - would take longer to walk to a bus stop and wait there.	Clifton
41	Bus frequencies	Heworth

42	Cost	Fishergate
43	If buses are still running, if I'll be drinking.	Heslington
44	Times of buses or the waiting time for taxi.	Other York
45	Accessibility	Fishergate
46	The time of night, and if I'm alone safety	Westfield
47	The temperature	Hull Road
48	What I'm planning on doing. The weather.	Clifton
49	Weather, amount of alcohol consumed/to be consumed.	Fishergate
50	Outwards: only one bus running east towards Tang Hall/Osbaldwick area, runs infrequently and stops running earlier than most nights out end, leaving only expensive taxi service as an option when walking at night feels unsafe	Hull Road
51	After midnight there aren't any buses to the University other than Clubbers on some nights. I'm forced to walk alone over three miles or take a taxi.	Other York
52	Cost , what friends are doing, time of day, weather	Heslington
53	Price, time, distance	Fishergate
54	How cold it is.	Fishergate
55	Time, weather	Other York
56	Bus times.	Heslington
57	Cost, ease	Hull Road
58	Availability of buses.	Heworth
59	Temperature.	Fishergate
60	The weather, distance	Fishergate
61	Distance. Who I'm with. Generally walk, always if starting from home.	Fishergate
62	Safety	Clifton
63	Traffic. I can get in faster on my bike than in a car. Though residents free parking after 6 is brilliant.	Heworth
64	The weather How far across town we're going How drunk we might get	Clifton
65	Availability of bus services	Acomb
66	Accessibility to bus routes continuing to at least 8 pm.	Clifton
67	Only cycle in the summer. Taxi if drinking.	Skelton, Rawcliffe & Clifton Without

68	Parking availability and charges Weather Personal safety	N/A
69	Ease of access, lack of parking, proximity to where we live. Ability to ride a bike after a few drinks!	Fishergate
70	After 5pm, I would only walk in summer months when it is light. Do not feel safe walking into town in my own the dark. I would like to get a bus but they don't travel frequently enough or late enough.	Clifton
71	Park and Ride shuts at 8 pm	Skelton, Rawcliffe & Clifton Without
72	Cost Reliability	Derwent
73	Convenience	Other York
74	Not applicable	Guildhall
75	I live 10 minutes away.	Micklegate
76	Weather. Choice if activity	Strensall
77	Coming from work	N/A
78	What time I shall be leaving town	Rural West
79	I live on the edge of the city centre.	Micklegate
80	My proximity to the city centre, lateness for coming home, darkness and level of inebriation.	Other York
81	Alcohol, traffic and timescale	Clifton
82	I live within walking distance	Other York
83	Park and ride timeliness, taxi availability	Dringhouses & Woodthorpe
84	I live within walking distance of town.	Clifton
85	Availability of buses. I can use park and ride during the day. No service to my village after this time.	Other York
86	How sleepy or drunk I am.	Holgate
87	Weather	Huntington & New Earswick
88	Not a bus service	Holgate
89	Bus regularity which is not so great later at night. Often choose taxi to get out of town asap (e.g. after the cinema or theatre) when it's full of drunks!	Holgate
90	Few buses after 8pm	N/A
91	How late it is. Whether I'm drinking.	Heworth

92	The bus timetable is a big deciding factor. I much prefer to travel in to the city by bus, but the lack of availability for a late night bus for the return journey makes this impossible, so I either choose to drive or to go somewhere more local. I live near Selby and my last bus is 6.30pm during the week, with only 1 late bus on a Saturday (11.00pm) with more cuts in the future this will make it even less likely that I will choose to travel to York in the evening. The trains suffer for the same time tabling issues.	N/A
93	Weather, where I'm coming from	Fishergate
94	Weather, availability of bus service	Fishergate
95	Journey type	Clifton
96	I live 10 minutes walk away	Heworth
97	Cost.	Heslington
98	Weather	Clifton
99	Usually I am returning from work in Leeds, and use the time after my commute to see friends, or I am coming in from home to go to the theatre, cinema or pub. I am also a non-driver.	Haxby & Wigginton
100	Safety, convenience	Westfield
101	Convenience Cost Time	Hull Road
102	I am disabled and cannot walk far so public transport is a problem for me	Acomb
103	Weather, friends	Fishergate
104	Convenience and availability	N/A
105	Distance.	Guildhall
106	Cost, exercise, convenience	Holgate
107	Weather.	Other York
108	Weather, what time I'm going home.	Haxby & Wigginton
109	We live within city walls	Guildhall
110	Cost	Other York
111	Availability of public transport	Fulford
112	Where I have to get to, going home is fine on foot - safety a consideration later on to other destinations, but distance main priority. Taxis often the only option.	Clifton
113	I live a 10min walk from the centre	Clifton

114	Past 8pm a lot of buses stop running. In other cities they have buses that run through out the night and were a useful and cheap way to get home at the end of the night.	Skelton, Rawcliffe & Clifton Without
115	The weather.	Clifton
116	I live close enough to walk.	Clifton
117	If I will be having a drink or not - if I am having a drink I will use a taxi. I live in Wigginton and the bus route is so long it can take nearly an hour to get there. taxi is quicker	Haxby & Wigginton
118	If I will be drinking alcohol. Time I am staying out until The weather	Clifton
119	Easy access.	Other York
120	Weather, tiredness, or if have elderly parents with us. If I'm late!	Clifton
121	I will take the bus if there is still one on schedule. Otherwise: taxi.	Heslington
122	I don't get the bus anymore because £2.20 for a single (for a 2 mile trip) is ridiculous. So I cycle or walk either way	Other York
123	Proximity of home Whether I intend to drink or not	Guildhall
124	Time Whether I'm drinking or not Money	Dringhouses & Woodthorpe
125	Cost/Health	Skelton, Rawcliffe & Clifton Without
126	Distance	Guildhall
127	Price and environment. We would bike but I don't think the cycle paths from Holgate are safe for children	Holgate
128	Ease of journey and safety	N/A
129	Weather, no. of stops / venues, anticipated / actual alcohol consumption.	Micklegate
130	The time of night and also the day	Hull Road
131	I live close to city centre so walk	Micklegate
132	Live within walking distance but don't always feel safe to walk home	Other York
133	Bus services tend to only run until about 8pm on the major routes	Other York

134	Buses finishing relatively early on weekends mean people have to use expensive taxi services or risk cycling home if they don't have the money.	Strensall
135	Cost and availability	Holgate
136	Weather	Skelton, Rawcliffe & Clifton Without
137	How frequent it is, cost and how quick it will be.	Heworth
138	Lack of public transport after 7.30	Skelton, Rawcliffe & Clifton Without
139	I don't have a car and the buses are incredibly unreliable. Therefore I walk.	Other York
140	If we're drinking we need to be on foot and if it's raining we get a taxi home! We use bikes most of the time as they're easier to park!	Heworth
141	Parking and bus times.	Derwent
142	Speed – girlfriend's high heels!! Weather	Micklegate
143	Ease and frequency - York is a night a nightmare to park in and also one of the most expensive I have been to.	N?A
144	Depends on type of social occasions	Dringhouses & Woodthorpe
145	Cost	Acomb
146	If I am to drink I would use a taxi, otherwise I would always use my car.	Huntington & New Earswick
147	I live close to the city so foot or taxi is best	Clifton
148	Distance from home vs energy level	Guildhall
149	Time of travel i.e whether buses are running. Parking options	Rural West
150	Weather, if children with us, general atmosphere, how light it is. Main preference is for walking. Above options, three only? I cycle daily, use bus a couple of times a month, drive weekly, walk weekly (wife daily) and get a taxi a few times a month.	Osbalwick
151	No buses after 11:30pm so forced to take expensive taxi.	Westfield
152	I live close enough to walk to the centre.	Other York
153	Weather, how late it is, what I'm wearing (i.e. impractical footwear for walking)	Micklegate

154	The convenience of bus services and the cost of parking.	Huntington & New Earswick
155	If has the possibility of turning up. Buses in York after 6pm are awful - most are late, a fair amount just don't turn up. You are going to struggle to get people into York when they can't park up or get the bus.	Skelton, Rawcliffe & Clifton Without
156	I live close	Fishergate
157	Weather and clothing for whatever I am going to	Micklegate
158	The ridiculous parking charges and buses that get in the way.	Acomb
159	Weather, time	Fishergate
160	Traffic & whether we are choosing to have a drink or not. Money - we walk to save money on buses/taxis	Fishergate
161	Has to be car as public transport not an option to get back home after theatre	N/A
162	I don't trust the reliance/safely of buses at night and taxis cost a fortune.	N/A
163	Weather - if it's colder/raining then I will get the bus, otherwise I am within walking distance.	Fishergate
164	Weather, tiredness, very rarely traffic	Micklegate
165	If there is someone to walk home with me (and it's not the middle of winter!) I prefer to walk home, if I'm on my own however I would get a taxi	Hull Road
166	Convenient, especially if eating in one part of York and then going to the theatre or a concert	N/A
167	Walking is very easy for me as I live about 10 to 15 mins walk from the centre. I might bus if weather bad and a bus comes along	Fishergate
168	Distance, sunset time	Micklegate
169	I finish work after the last bus twice a week so have to walk or get a lift Use bus in order to have a drink	Westfield
170	Safety	Osbaldwick
171	If I plan to drink alcohol I don't cycle.	Micklegate
172	What is most affordable and widely available.	Fishergate
173	Buses too infrequent in the evening	Rural West
174	Temperature, time of day, activity	Fishergate
175	Time, availability of bus vs Taxi, available money for taxi fare	Other York

176	Work or pleasure	Heworth Without
177	I live in the city walls so walk	Guildhall
178	Live close so walk	Guildhall
179	Speed, convenience, cost - and weather conditions	Hull Road
180	Public transport finishes too early in my village to use Car is easier and safer when I'm on my own	N/A
181	Buses home stop at 6pm	Rural West
182	Cost	Other York
183	Where I'm based when I'm not staying with friends (My family home) so I can only use the bus to get close. When I'm staying in York it's convenient when socialising to get taxis there and back with everyone and to walk in when you're on your own.	N/A
184	Cost and reliability	Holgate
185	The price and availability.	Heslington
186	Unreliability and cost of buses and not safe	Dringhouses & Woodthorpe
187	Cheapness and directness	Heworth
188	Lack of buses in the early hours of the morning	Heslington
189	Whether buses are running at the time I leave, how frequent they are, how much a taxi will cost.	Hull Road
190	Light and weather	Other York
191	I have a disability and I can get closer to where I want to go if I travel via taxi or car. I do sometimes travel by bus but I don't like walking around the city at night to get to a bus stop - or the taxi rank either for that matter.	Bishopthorpe
192	Accessibility of venue, cost, comfort	Other York
193	Live close by. Price of taxis.	Guildhall
194	The weather	Other York
195	Live within walking distance of the centre	Micklegate
196	Later buses always helps, put more on after midnight	Dringhouses & Woodthorpe
197	Whether I intend to drink alcoholic drinks or not.	Dringhouses & Woodthorpe
198	Cost and flexibility	Dringhouses & Woodthorpe
199	Prefer to use bus but often not convenient. Service ends too early	Dringhouses & Woodthorpe

200	Car most reliable. Infrequent buses that don't run late	Strensall
201	Car parking availability, bus convenience and cost and whether drinking or not.	Fulford
202	Ease	N/A
203	No buses to our village after 6.00pm	Rural West
204	The weather, parking, and the cost of busses.	Huntington & New Earswick
205	I live very centrally, so walking into the city is a no brainer. If I'm leaving the city I'm likely to be going to another nearby town, so it's usually by train as this is the quickest and most convenient.	Micklegate
206	No buses out of York to where I live late at night - too far to walk, only walk into the city centre from work location	Other York
207	Weather. Time that I will be coming out of town.	Huntington & New Earswick
208	I live in a rural village is no public transport after 18:00 hrs and no public transport back from they city.	Bishopthorpe
209	Whether alcohol has been consumed	Bishopthorpe
210	Buses to North of the A19 do not run after 8pm and having to get taxi nearly doubles the cost of the evening, or one of us drives and goes home early	N/A
211	None, I'm happy to walk home late	Holgate
212	If I am drinking alcohol or not. What event I am attending and if easy free parking is available in the area I am attending.	Haxby & Wiggington
213	It depends if I am going in alone or with friends, and what I am going to do. I live close to the centre, so often walk in and get a taxi back later.	Holgate
214	The weather and availability of taxis	N/A
215	Resident parking access and how close i can get to the centre in my bike	Huntington & New Earswick
216	I live in a suburb of Leeds so the car is most convenient for me.	N/A
217	Blood alcohol ratio	Heworth
218	Availability and cost	Westfield
219	No decent bus service number 11	Heworth
220	SAFETY	Other York

221	I use my car when I do not intend to drink, and I am transporting children or other for whom walking etc. is difficult. If I can't park for free at night, I won't use it.	Fishergate
222	Whether we will be drinking and also return bus times	Bishopthorpe
223	Locality to my house	Micklegate
224	Convenience	Rural West
225	Time of day, weather, number of people in the group	Guildhall
226	Cleanliness of the transport and standard of travel in terms of comfort etc. The amount of friends I am socialising with. The times I am travelling. My plans on drinking or not	Strensall
227	Convenience, free parking for York residents	Clifton
228	Plans for evening - drinking etc	Clifton
229	I live close to the city centre so always cycle or walk. However, why does the Park & Ride shut so early?? If you want to go to the theatre, see a film or have a meal later than 7pm, and use the Park & Ride you can't. Many friends who work in the city centre and use the Park & Ride are frustrated by this. Surely the car parks (and the bus services) should operate until at least 11pm! Otherwise, people are deterred from the city centre in the evening, or park in the city centre, adding to congestion.	Micklegate
230	Poor bus facilities and over priced taxis.	Clifton
231	I live close to York	Holgate
232	Weather. Bus frequency and reliability	Huntington & New Earswick
233	Car parking is awful expensive. Roads are poorly designed, as are ideas such as the Lendal Bridge closure. Very anti-cars. Buses and trains very overpriced.	Clifton
234	I have no bus service and live too far out to travel otherwise!	Wheldrake
235	Bus timetables, personal safety	Heworth Without
236	My reason for travelling	Bishopthorpe
237	Weather Time	Heslington
238	Convenience	Other York
239	The amount of people I am with	Heslington

240	Parking charges are too high	Skelton, Rawcliffe & Clifton Without
241	Frequency... Need more buses to and from the University at later hours. Even if it is at least on a seasonal basis. Winter is grim when you're waiting!	Hull Road
242	Prefer to travel by bus because have an annual season ticket for commuting so effectively free, but occasionally use car where more convenient (eg combining with other journey). Driving costs and parking charges discourage me from using the car without good reason.	N/A
243	None, I live close by so walk/cycle	Micklegate
244	I live 30 minutes walk from town so I usually walk or cycle, although if I am travelling in the dark I will often drive to avoid having to walk in poorly lit areas	Holgate
245	Who is going with me - bus fares expensive for a family compared to the cost of parking. Purpose of visit and likely time will be returning. Buses infrequent after 8pm and none to and from the station.	Fishergate
246	Ease of access to and from.	Other York
247	I don't drive. It's close. Greener to walk or cycle. Cheaper, quicker to cycle	Fishergate
248	Availability, no night buses.	Haxby and Wigginton
249	Alcohol, weather, what I am doing in Town	Osbaldwick
250	Lack of busses late in evening. Walk when taxi queues are too long (most of the time)	Clifton
251	Safety	Haxby & Wigginton
252	I live in city centre	Guildhall
253	BUS SERVICE IS AWFUL	Acomb
254	Weather conditions. Days of the week. Reason for visiting the city, ie cinema or formal function.	Strensall
255	Cost	Holgate
256	Where I live	Other York
257	Availability and cost	Micklegate
258	Lack of buses after 8pm forces me to use other transport.	Clifton

259	Weather!	Heworth
260	Don't like walking after dark. Would use bus more to travel in and out if more frequent service (only every half hour then hourly).	Holgate
261	The weather - I will walk in unless it's pouring with rain! I would prefer to catch a bus home but the buses to my area don't run very late. I don't like to walk home later on at night so will get a taxi.	Heworth
262	Time (not all buses run late, or if they do they run infrequently) Depends on the activity I have been doing.	Dringhouses & Woodthorpe
263	Availability - usually no buses!	Rural West
264	In: Whether I'm already in town (e.g. after work), frequency/timing of buses (e.g. matching against meeting/cinema times). Out: frequency/timing of buses (e.g. last bus home is 11.30 therefore must leave before then to catch it). If there was a later bus(es) I would stay later.	Haxby & Wigginton
265	Health, and frequency of bus service, weather (snow, ice, etc)	Guildhall
266	There are no buses later than 7 and I couldn't drink if I drove	N/A
267	None, I live in South bank so I would always walk.	Micklegate
268	Alcohol, buses do not run often enough after a certain time which leaves a taxis only or walking 3 miles	Huntington & New Earswick
269	Convenience/Safety	N/A
270	My (unfortunate) residence in Selby, the cost of trains and the fairer price of buses	N/A
271	Availability of public transport	N/A
272	Weather and what I am there to do. If shopping, I take the car.	Rural West
273	Too expensive to park	Clifton
274	Usually I would go on my bike but if it is raining, we get a lift	Clifton
275	Weather. Starting point. Purpose of trip.	Other York
276	Time taken to get to YCC ie bus very slow from Wigginton. Parking availability and charges.	Haxby & Wigginton

277	I don't walk on my own in the dark as I have been followed on a number of occasions, so if buses are running I use them but if not I have to get a taxi.	Heworth
278	Unfortunately the bus lines to Fulford do not run late. This makes it hard to get out of the City Centre after 7 pm. From about 5-6 pm it is impossible to get from the centre to Fulford because the roads are incredibly congested. Therefore we avoid using the car at those hours.	Fulford
279	The park and ride closes too early to spend the afternoon and evening in York without worrying about parking. It would be better if the park and ride stayed open later but with fewer buses say one every 30mins instead of every 10mins like the daytime	Derwent
280	Not a very good bus service	Huntington & New Earswick
281	If drinking will use bus / taxi...often cheaper for family to get taxi than all get bus, plus bus frequency can be hit and miss after 6pm	Westfield
282	No buses go near me and the high cost of parking means the car is only used if I have someone who cannot walk very well	Guildhall
283	Traffic and whether I have had a drink/intend to drink	Osbaldwick
284	Distance.	N/A
285	Cost due to living well outside York and no public transport.	Rural West
286	Cost	Westcliffe
287	Alcohol consumption	Skelton, Rawcliffe & Clifton Without
288	The distance travelled and weather	Other York
289	Limited train times. Can't leave car at park and ride after 8	N/A
290	If we want to drink we cannot drive but the buses stop at 8 so cost is a factor as taxis are expensive.	N/A
291	If I'm alone I get a taxi because I think it is dangerous because of drunk/abusive people	Holgate
292	Safety.	Holgate
293	Depends on activity. Generally walk in, but get taxi out if going for late dinner or drinks. Sometimes drive if going to cinema and the weather is terrible.	Holgate

294	Which is the most convenient at the time and the weather	Dringhouses & Woodthorpe
295	Price and frequency of buses are not good enough. Our bus firm changes after 7 so it is not possible to get a return ticket, therefore it makes sense for us just to get a taxi! Absolute nonsense. Bus times are not frequent enough or reliable enough to get anywhere for the times you want. Bus prices too high for the short journey we have to make.	Acomb
296	Weather - will walk if not raining	Acomb
297	Bus availability. I would stay in the city centre longer if buses ran longer timetables.	Derwent
298	Taxi fares are too expensive, buses are too infrequent, taxi drivers are rude and frightening. If its raining or I am alone I have to get a taxi but am frightened waiting in the queue and of the driver	Hull Road
299	If it is after 6 I will usually take the car (free parking). Getting home on the buss is a bit hit and miss	Dringhouses & Woodthorpe
300	The weather	Guildhall
301	N/A as I live close to the city centre.	Micklegate
302	Time, cost, weather	Other York
303	Availability of public transport very limited. Personal safety high on my agenda.	Fulford
304	Secure bike parking. Rain.	Fishergate
305	Whether the buses are still running.	Hull Road
306	Park & Ride closing at 8pm. Infrequent buses	Other York
307	Weather and how much time I have and safety for coming home, if I am going out alone	Fishergate
308	Extortionate bus/taxi prices	Clifton
309	Price and convenience	Clifton
310	Parking. Weather	Fishergate
311	How much I've had to eat	Clifton
312	Available methods of transport. E.g. no busses after 12am to get home so use taxis if I can't drive	Haxby and Wigginton
313	Cost of bus. For my family it cost £14, you can get a taxi for cheaper	Westfield
314	I live within 20 minutes walk of the city centre. Public transport towards my home (just off Burton Stone Lane) is irregular so it wouldn't occur to me to use it.	Clifton

315	I live in a village outside of York. A bus journey takes too long and is inconvenient. I prefer to bring my car so that I can get home without having to wait for a bus. Although York has many bus stops, not many are sheltered sufficiently for the weather in the winter. This makes it uncomfortable for my family and I. York would benefit from a proper transport hub - but I appreciate this is difficult to deliver in a medieval city.	N/A
316	Buses are too slow and expensive. I don't want to support First by giving them any of my money, since they do not have good customer service.	Guildhall
317	Would not travel in or out on foot in the dark. Bus service is hit and miss. Much easier by Car	Hull Road
318	Weather Time Type of event	Guildhall
319	Needs more reliable bus travel - one bus every 1/2 hour is not good	Skelton, Rawcliffe & Clifton Without
320	The weather, bus timetables and my wife	Huntington & New Earswick
321	Buses stop after 11pm, so must take a taxi home. If the weather is OK, I will cycle, if not I will take a bus. Evenings in the city usually involve a bit of a drink, so I don't go by car, unless I'm not drinking.	Acomb
322	Cost, weather, available time, time of night.	Hull Road
323	The ability to park somewhere that doesn't charge me a fortune.	Westfield
324	How drunk I intend to get How cold it is	Micklegate
325	Prefer to walk.	Holgate
326	Whether I can get a lift with someone	Fulford
327	Free parking for York residents, times of buses, if alcohol is part of evening out, weather, proximity to venue, type of evening out planned	Other York
328	Distance from the station.	N/A
329	Weather, light, type of shoes, distance to venue	Heworth
330	Weather, type of event attending.	Holgate
331	Weather and bus times	Clifton
332	Weather	Holgate

333	Price and frequency (of buses - have found ourselves waiting for buses that never turn up in centre of York and have to resort to a taxi)	Osbaldwick
334	There is no bus service in Rawcliffe Lane. If I walk to where the bus goes and catch it the journey does so many detours it's quicker to walk. Park and Ride is useful but last bus from town is 8.10 pm so is quite restrictive no other option but to walk after 8pm	Skelton, Rawcliffe & Clifton Without
335	Lack of buses home	Micklegate
336	Availability of affordable public transport and/or cheaper parking places	Strensall
337	Filthy bus, wet nights waiting for a bus, the park and ride closes too early it should close at eleven pm	N/A
338	Timing, evening activity	Holgate
339	If I have to transport a load and how big it is.	Clifton
340	Weather; time; rowdiness.	Holgate
341	I live close to town, its easiest to walk or take the bike if I'm in a rush	Guildhall
342	Weather, parking near destination, purpose of visit into the City Centre.	Fishergate
343	Disabled	Huntington & New Earswick
344	Weather and how late it is.	Fishergate
345	The buses take 40 minutes to get from my home in Wigginton into town, combine the waiting time and it's just not an attractive option. Car or taxi takes 20 minutes	Haxby and Wigginton
346	Use bus if available. Drive if taking the children. Expensive taxis are a last resort.	Dringhouses & Woodthorpe
347	My choice	Other York
348	I live in the city centre so no transport required.	Micklegate
349	Cost, weather, convenience	Rural West
350	Cost and time	Dringhouses & Woodthorpe
351	Cost and availability.	Rural West
352	Weather	Micklegate
353	The weather	Heworth Without
354	Frequency of late trains to Harrogate	N/A

355	Parking, alcohol, weather	Heworth
356	Weather and traffic such as race days congestion	Dringhouses & Woodthorpe
357	We only live 20 mins walk from city centre so would almost never get transport. Sometimes we get a taxi if it is raining. There are not that many buses that go up Bishopthorpe road so we don't tend to use the bus	Micklegate
358	Times of buses	Heworth
359	Lack of enough buses at night to home location	Rural West
360	Cost, time of travel home	Dringhouses & Woodthorpe
361	Convenience	Other York
362	The weather and/or the time	Guildhall